



LEROY D. BACA, SHERIFF

County of Los Angeles
Sheriff's Department Headquarters
4700 Ramona Boulevard
Monterey Park, California 91754-2169



September 4, 2007

The Honorable Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall of Administration
Los Angeles, California 90012

Dear Supervisors:

**APPROVE MASTER AGREEMENT FOR
TRANSCRIPTION SERVICES
(ALL DISTRICTS) (3 VOTES)**

IT IS RECOMMENDED THAT YOUR BOARD:

1. Approve the enclosed master agreement for Transcription Services. The term of this agreement will be for five (5) years with an option to extend for an additional two (2) one-year periods, plus another six months in any increment.
2. Authorize the Sheriff, or his designee, to sign and execute the Transcription Services agreement with various contractors to meet the needs of the Los Angeles County Sheriff's Department (Department).
3. Authorize the Sheriff, or his designee, to execute applicable documents when the original contracting entity has merged, been purchased, or otherwise changed; and to modify the agreement within the conditions specified in the agreement, with prior approval of County Counsel, including authority for the Sheriff to exercise the above extension provisions, if it is in the best interest of the County.

PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The purpose of the recommended actions is to enable the Department to maintain a pool of qualified companies to provide transcriber typists to transcribe recorded dictation of interviews and investigations of victims, subjects, witnesses, suspects, departmental personnel, 9-1-1 calls, radio transmissions, polygraph examinations, and

A Tradition of Service

other recorded information. The contractors will provide as-needed transcription services on a temporary basis.

Implementation of Strategic Plan Goals

The services provided under this agreement support the Los Angeles County's Strategic Plan; Goal 1, Service Excellence, being responsive to the needs of our service communities; Goal 2, Workforce Excellence, hiring the most qualified candidates; Goal 3, Organizational Effectiveness, enhancing the Department's effectiveness; and Goal 4, Fiscal Responsibility, obtaining services at a cost effective rate.

FISCAL IMPACT/FINANCING

The Department has identified funding in the amount of \$180,000 in its Fiscal Year 2007-08 operating budget and will continue to allocate funding annually for each year of the total agreement term.

The total amount paid under this agreement will depend on the services needed by the Department. The charges are based on fixed rates that will remain constant throughout the total agreement. The estimated maximum annual cost will not exceed the fiscal year operating budget.

FACTS AND PROVISIONS/LEGAL REQUIREMENTS

The agreement was determined to be a Non-Proposition A agreement because the services will be provided intermittently on an as-needed basis to handle the overflow transcribing of recorded interviews, and more than one contractor may be used to perform the specified duties.

Approval of the master agreement does not guarantee a contractor any minimum amount of business. However, upon execution of individual agreements, the contractors will become active and, thereafter, their services will be solicited intermittently on an as-needed basis. Under this master agreement, the contractor will not be asked to perform services which exceed the scope of work or contract amount.

Pursuant to Section 33843 California Rules of Court, Rule 243.9, the Department is required to provide a typewritten transcript of electronic recordings offered into evidence. This agreement will enable the Department to meet this requirement along with the routine workload.

The Honorable Board of Supervisors
September 4, 2007
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All contractors will be in compliance with all Board, Chief Executive Office, and County Counsel requirements, including the Jury Service Program, the Child Support Compliance Program, and the Safely Surrendered Baby Law.

The agreement has been reviewed and approved as to form by County Counsel.

CONTRACTING PROCESS

On June 29, 2007, the Department issued a Request for Statement of Qualifications (RFSQ) for Transcription Services. The RFSQ solicitation was posted on the County's and the Department's websites, with an initial due date of July 31, 2007, but will remain open until the needs of the Department are met. The Department received nine (9) Statement of Qualifications (SOQ) responses by the initial deadline.

Of the nine (9) SOQs received, four (4) were deemed qualified. These respondents met the minimum mandatory qualifications and have been selected to perform transcription services for the Department. The evaluation process is continuing for the remaining respondents.

The solicitation will remain open to encourage other interested contractors to submit a response and potentially be qualified any time during the agreement term, maximizing the County's access to qualified transcribers.

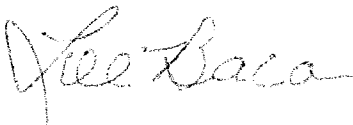
IMPACT ON CURRENT SERVICES

Approval of these actions will ensure that the Department will not experience a backlog in transcriptions and will be able to comply with Section 33843 California Rules of Court, Rule 243.9, which requires a typewritten transcript of electronic recordings offered into evidence.

CONCLUSION

Upon approval by your Board, please return two (2) adopted copies of this action to the Department's Contracts Unit for further processing.

Sincerely,

A handwritten signature in cursive script, appearing to read "Leroy D. Baca".

LEROY D. BACA
SHERIFF



MASTER AGREEMENT
FOR
TRANSCRIPTION SERVICES

BY AND BETWEEN
COUNTY OF LOS ANGELES
AND

[]

LOS ANGELES COUNTY SHERIFF'S DEPARTMENT AGREEMENT

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E1	Contractor's Employee Acknowledgment, Confidentiality And Copyright Assignment Agreement
E 2	Contractor Non-Employee Acknowledgment, Confidentiality And Copyright Assignment Agreement

Exhibits E1 and E2 are required at the time of Agreement execution

RECITALS

This Agreement is entered into as of the Effective Date by and between the County of Los Angeles ("County") and [____], hereinafter referred to as Contractor, to provide Transcription Services for the Los Angeles County Sheriff's Department ("Department").

WHEREAS, the Department desires to contract with private businesses to provide Transcription Services for Internal Affairs Bureau, Homicide Bureau and Special Victims Bureau; and

WHEREAS, Contractor represents that it possesses the necessary special skills, knowledge and technical competence to provide Transcription Services; and

WHEREAS, this Agreement (as defined below) is authorized pursuant to California Government Code Section 31000.

NOW THEREFORE, In consideration of the mutual covenants contained herein and for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, County and Contractor agree as follows:

1. AGREEMENT AND INTERPRETATION

- 1.1 Agreement. This base document along with Exhibits A through E, any Attachments attached hereto or thereto, and any Change Order or Amendment from time to time hereto or thereto collectively constitute and throughout and hereinafter are referred to as the "Agreement." This Agreement shall constitute the complete and exclusive statement of understanding between County and Contractor and supersedes any and all prior or contemporaneous agreements, written or oral, and all communications between the parties relating to the subject matter of this Agreement.
- 1.2 Interpretation. In the event of any conflict or inconsistency in the definition or interpretation of any word, responsibility, schedule, or the contents or description of any Task, Subtask, Deliverable, goods, service, or other Work, or otherwise, such conflict or inconsistency shall be resolved by giving precedence first to this base document, and then to the Exhibits and any attachments thereto, according to the following priority:
 - 1.2.1. Exhibit A Additional Terms and Conditions
 - 1.2.2. Exhibit B Statement of Work
 - 1.2.3. Exhibit C Rate of Compensation

1.2.4. Exhibit D Contractor's EEO Certification

1.2.5 Exhibit E Acknowledgment, Confidentiality and Copyright Assignment Agreements

E1 Contractor's Employee Acknowledgment, Confidentiality And Copyright Assignment Agreement

E 2 Contractor Non-Employee Acknowledgment, Confidentiality And Copyright Assignment Agreement

1.3 Additional Terms and Conditions. Without limiting the generality of Subparagraph 1.1 (Agreement), attached hereto as Exhibit A (Additional Terms and Conditions), and incorporated by reference herein, are additional terms and conditions to this Agreement. Contractor acknowledges and agrees that it shall be bound by the additional terms and conditions enumerated in such Exhibit as if such terms and conditions were enumerated in the body of this base document.

1.4 Construction. The words "herein", "hereof", and "hereunder" and words of similar import used in this Agreement refer to this Agreement, including all annexes, Attachments, and Exhibits as the context may require. Wherever from the context it appears appropriate, each term stated in either the singular or plural shall include the singular and the plural. Whenever examples are used in this Agreement with the words "including", "for example", "e.g.", "such as", "etc.", or any derivation of such words, such examples are intended to be illustrative and not limiting. Captions and Paragraph headings used in the Agreement are for convenience only and are not a part of the Agreement and shall not be used in construing the Agreement.

2. DEFINITIONS

The following terms and phrases in quotation marks and with initial letters capitalized shall have the following specific meaning when used in this Agreement.

2.1 "Agreement" has the meaning set forth in Subparagraph 1.1 (Agreement).

2.2 "Board" means the Los Angeles County Board of Supervisors.

2.3 "Business Day" means Monday through Friday, excluding County observed holidays.

2.4 "Change Order" has the meaning set forth in Paragraph 6 (Change Orders and Amendments).

- 2.5 "Contractor Project Manager" has the meaning set forth in Subparagraph 4.1 (Contractor Project Manager).
- 2.6 "County" has the meaning set forth in the Recitals.
- 2.7 "County Counsel" means County's Office of the County Counsel.
- 2.8 "County Indemnitees" has the meaning set forth in Subparagraph 12.1 (Indemnification) of Exhibit A (Additional Terms and Conditions).
- 2.9 "County Project Director" has the meaning set forth in Subparagraph 3.1 (County Project Director).
- 2.10 "County Project Manager" has the meaning set forth in Subparagraph 3.2 (County Project Manager).
- 2.11 "Deliverable" means a service, product, or good to be provided by Contractor to County under this Agreement and identified as a numbered Deliverable in the Statement of Work or any approved Change Order or amendment.
- 2.12 "Department" has the meaning set forth in the Recitals.
- 2.13 "Dispute Resolution Procedure" has the meaning set forth in Paragraph 1.0 (Dispute Resolution Procedure) of Exhibit A (Additional Terms and Conditions).
- 2.14 "Effective Date" means the first date on which this Agreement has been executed by all parties and approved by the Board.
- 2.15 "Infringement Claims" has the meaning set forth in Paragraph 13.0 (Intellectual Property Indemnification) of Exhibit A (Additional Terms and Conditions).
- 2.16 "Initial Term" has the meaning set forth in Paragraph 7 (Term).
- 2.17 "Jury Service Program" has the meaning set forth in Paragraph 32.0 (Compliance with Jury Service Program) of Exhibit A (Additional Terms and Conditions).
- 2.18 Intentionally Omitted
- 2.19 "Option Term" has the meaning set forth in Paragraph 7 (Term).

- 2.20 "Sheriff" means the elected official who is the Sheriff of the County of Los Angeles.
- 2.21 "Statement of Work" or "SOW" means the Statement of Work, attached as Exhibit B and Exhibit B1 (Statement of Work) to this Agreement, as the same may be amended by an approved Change Order or amendment.
- 2.22 "Tax" and "Taxes" means governmental fees (including license, filing and registration fees) and all taxes (including franchise, excise, stamp, value added, income, gross receipts, gross revenue, import, export, sales, use, transfer, and property taxes), withholdings, assessments, levies, imposts, duties, charges, or interest thereon imposed.
- 2.23 "Term" has the meaning set forth in Paragraph 7 (Term).
- 2.24 "Work" means any and all deliverables, goods, and other services performed by or on behalf of Contractor including the work required pursuant to this Agreement, the Statement of Work, and all the Exhibits, Change Orders, and amendments hereto.

3. ADMINISTRATION OF AGREEMENT – COUNTY

3.1 County Project Director

- 3.1.1 "County Project Director" for this Agreement shall be the person that holds the following title:

Lieutenant
Special Victims Bureau
11515 South Colima Road, D-106
Whittier, California 90604-2800
(562) 946-7989

- 3.2.2 The County Project Director will be responsible for authorizing changes to the Agreement per subparagraph 6.1.1 under Change Orders and Amendments on behalf of all bureaus utilizing transcription services under this Agreement.

3.2 County Project Managers

- 3.2.1 "County Project Managers" for this Agreement shall be the persons that hold the following positions or designees:

Internal Affairs Bureau
Lieutenant Don Slawson
4900 South Eastern Avenue, #100

Commerce, California 90040
(323) 890-5460
DMslawso@lasd.org

Homicide Bureau
Lieutenant Debra Lenhart
5747 Rickenbacker Road
Commerce, California 90040
(323) 890-5515
DLLenhar@lasd.org

Special Victims Bureau
Lieutenant Thomas Sirkel Jr.
11515 South Colima Road, D-106
Whittier, California 90604-2800
(562) 946-7989
tgsirkel@lasd.org

- 3.2.2 Except as set forth in Paragraph 6 (Change Orders and Amendments) of this Agreement, County Project Managers are not authorized to make any changes in any of the terms and conditions of this Agreement and are not authorized to further obligate County in any respect whatsoever.
- 3.2.3 County Project Managers shall have the right at all times to inspect any and all Work provided by or on behalf of Contractor.
- 3.2.4 The Department shall notify Contractor of any change in the name or address of the County Project Managers. Unless otherwise specifically noted, whenever this Agreement calls for a notice, report, or other delivery to be made by Contractor (or any representative thereof) to County Project Manager, such notice, report, or other delivery shall be made to County Project Managers in accordance with the notice information set forth above or in accordance with such other notice information as the Department may notify Contractor from time to time pursuant to Subparagraph 3.2.2.
- 3.2.5 The County Project Managers shall be a resource for addressing the technical standards and requirements of this Agreement, shall interface regularly with Contractor, and further, shall have the duties from time to time given to such person by the Department.

3.2.6 County Project Managers shall advise County Project Directors as to Contractor's performance in areas relating to technical requirements and standards, County policy, information requirements, and procedural requirements.

3.2.7 County Project Managers shall approve all invoices and forward approved invoices to Sheriff's Accounts Payable Unit, pursuant to Paragraph 10 (Invoices and Payments).

3.3 Consolidation of Duties - The Department reserves the right to consolidate the duties of the County Project Director, which duties are enumerated in Subparagraph 3.1 (County Project Director), and the duties of County Project Manager, which duties are enumerated in Subparagraph 3.2 (County Project Manager), into one position, and to assign all such duties to one individual who will act as the Department's liaison in all matters relating to this Agreement. The Department will notify Contractor no later than five (5) days prior to exercising its rights pursuant to this Subparagraph 3.3.

3.4 County Personnel - All County personnel assigned to this Agreement shall be under the exclusive supervision of County. Contractor understands and agrees that all such County personnel are assigned only for the convenience of County.

4. ADMINISTRATION OF AGREEMENT – CONTRACTOR

4.1 Contractor Project Manager

4.1.1 Contractor Project Manager shall be the following person:

[_____]

4.1.2 Contractor Project Manager shall be responsible for performance of all Work and compliance with this Agreement.

4.1.3 From the Effective Date through the expiration of the Term, Contractor Project Manager shall be available to meet and confer with County Project Director and/or County Project Manager at

least monthly in person or by phone, to review project progress and discuss project coordination.

- 4.1.4 Contractor Project Manager shall be responsible for Contractor's day-to-day activities as related to this Agreement.

5. WORK; APPROVAL AND ACCEPTANCE

5.1 General

Contractor acknowledges that, subject to this Paragraph 5 (Work; Approval and Acceptance), all Work performed under this Agreement, including pursuant to an executed Change Order or Amendment, is payable on an as-needed basis in accordance with the terms and conditions of this Agreement, including this Paragraph 5 (Work; Approval and Acceptance), Paragraph 8 (Compensation Rate), and Paragraph 10 (Invoices and Payments).

6. CHANGE ORDERS AND AMENDMENTS

No representative of either the Department or Contractor, including those named in this Agreement, is authorized to make any changes in any of the terms, obligations, or conditions of this Agreement, except through the procedures set forth in this Paragraph 6 (Change Orders and Amendments).

6.1 General

The Department reserves the right to change any portion of the Work required under this Agreement, or amend such other terms and conditions, as may become necessary. Any such revision shall be accomplished in the following manner:

- 6.1.1 For any change which does not materially affect the scope of Work, period of performance, amount of payments, or any other term or condition included under this Agreement, a Change Order shall be executed by both County Project Director, with the concurrence of County Counsel, and Contractor Project Manager. To the extent that extensions of time for Contractor performance do not impact either the scope of Work or cost of this Agreement, the County Project Director, in a consensus of all the County Project Manager's, may grant Contractor extensions of time in writing for the Work listed in the Statement of Work or otherwise in this Agreement provided that such extensions shall not extend the Term of this Agreement.

- 6.1.2 For any change that materially affects the scope of Work, period of performance, amount of payments, or any other term or condition in the body of this Agreement or Exhibit A (Additional Terms and Conditions), then a negotiated amendment to this Agreement shall be executed by the Board and Contractor.

6.2 Audit of Change Order Work

The Department is entitled to audit, in accordance with Paragraph 39.0 (Records and Audits) of Exhibit A (Additional Terms and Conditions), Contractor's compliance with Paragraph 6 (Change Orders and Amendments) in respect of Work performed pursuant to a Change Order.

7. TERM OF AGREEMENT

- 7.1 This Agreement is effective upon the date of its execution by the Sheriff and shall continue for a period of five (5) years from date of approval of the Agreement form by the Los Angeles County Board of Supervisors unless sooner extended or terminated, in whole or in part, as provided herein. If this Agreement becomes effective during any of the extension periods, then this Agreement will have the same term as other Agreements for the services provided herein.
- 7.2 The Sheriff has the option, at the Sheriff's discretion and upon notice to Contractor no later than thirty (30) days prior to the end of the then-current period of the Agreement Term, to extend the term of this Agreement for up to two additional one-year (1) periods and six (6) months in any increment, (an "Option Term") for a total Agreement term of seven (7) years and six months. As used herein, "Term" shall mean the Initial Term and, if extended, each Option Term, as the case may be. Each such extension shall be exercised individually through the Change Notices and Amendment process outlined in Paragraph 6.
- 7.3 Contractor shall notify the Department when this Agreement is within six (6) months from the expiration of the term as provided for hereinabove. Upon occurrence of this event, the Contractor shall send written notification to the County Project Director at the address herein, provided in Paragraph 3, Administration of Agreement – County.

8. COMPENSATION RATES

8.1 General

The rate of compensation for this Agreement shall be the amount payable by County to Contractor for performing all tasks, deliverables, goods,

services and any other work required under this Agreement. The Contractor shall not be entitled to payment or reimbursement for any tasks, deliverables, goods, services and any other work, nor for any incidental or administrative expenses whatsoever incurred in or incidental to performance hereunder, except as specified in this Agreement.

8.2 Compensation Rates

All rates as listed in Exhibit C, Rate of Compensation, are fixed and shall remain firm for the term of the Master Agreement.

9. COUNTY'S OBLIGATION FOR FUTURE FISCAL YEARS

Notwithstanding any other provision of this Agreement, either expressly or by implication, County shall not be obligated for Contractor's performance hereunder or by any provision of this Agreement during any of County's future fiscal years unless and until the Board appropriates funds for this Agreement in County's budget for each such future fiscal year. In the event that funds are not appropriated for this Agreement, then this Agreement shall terminate as of June 30 of the last fiscal year for which funds were appropriated and such termination shall be deemed a termination for convenience pursuant to Paragraph 5.0 (Termination for Convenience) of Exhibit A (Additional Terms and Conditions). County shall endeavor to notify Contractor in writing of any such non-appropriation of funds at the earliest possible date.

10. INVOICES AND PAYMENTS

10.1 Contractor shall submit invoices as follows:

Original Invoice and Quarterly Report (refer to Subparagraph 10.3 below) to appropriate County Project Manager:

Internal Affairs Bureau
Lieutenant Don Slawson
4900 South Eastern Avenue, #100
Commerce, California 90040
(323) 890-5460
DMslawso@lasd.org

Homicide Bureau
Lieutenant Debra Lenhart
5747 Rickenbacker Road
Commerce, California 90040
(323) 890-5515
DLLenhar@lasd.org

Special Victims Bureau
Lieutenant Thomas Sirkel Jr.
11515 South Colima Road, D-106
Whittier, California 90604-2800
(562) 946-7989
tgsirkel@lasd.org

Copy to :

Los Angeles County Sheriff's Department
Accounts Payable – Jian Li
4700 Ramona Boulevard, Room 346
Monterey Park, California 91754

- 10.2 Contractor shall prepare invoices with content and format as provided below (refer to Appendix B, Statement of Work, Attachment B, Sample Invoice):

- County's Agreement Number
- Beginning and ending date of the month service was provided
- Bureau, Case #, Interviewee
- Number of Lines and rate per Line
- Special fees (priority, pick-up, etc)
- Total Amount due

10.3 Submittal, Approval, and Payment of Invoices

Contractor shall submit monthly invoices to the Department by the 15th calendar day of the month following the month of service. The Department will not be responsible for invoices submitted more than 60 days after the date of service rendered. County shall be under no obligation to remit payment for late, lost or mishandled invoices. Contractor is responsible for the accuracy of invoices submitted to the Department. Further, it is the responsibility of Contractor to reconcile or otherwise correct inaccuracies or inconsistencies in the invoices submitted by Contractor.

All invoices submitted by Contractor for payment must have the written approval of County Project Director prior to any payment thereof. In no event shall County be liable or responsible for any payment prior to such written approval. Approval for payment will not be unreasonably withheld, and in no instance will such approval take more than two (2) weeks from receipt by the Department of a properly prepared invoice. Incomplete or late invoices may delay processing of billing.

10.4 No Out-of-Pocket Expenses

Contractor acknowledges that out-of-pocket expenses, including travel, meal, and lodging expenses, are not reimbursable by County. Accordingly, Contractor's invoices shall not include out-of-pocket expenses.

10.5 Contractor Responsibility

Contractor is responsible for the accuracy of invoices submitted to the Department. Further, it is the responsibility of Contractor to reconcile or otherwise correct inaccuracies or inconsistencies in the invoices submitted by Contractor, prior to submission.

10.6 County's Right to Withhold

In addition to any rights of County provided in this Agreement, or at law or in equity, County may, upon notice to Contractor, withhold payment for any Work while Contractor is in default hereunder, or at any time that Contractor has not provided County approved Work.

11. NOTICES

All notices or demands required or permitted to be given or made under this Agreement, unless otherwise specified, shall be in writing and shall be addressed to the parties at the following addresses and delivered: (a) by hand with signed receipt; (b) by first-class registered or certified mail, postage prepaid; (c) by facsimile or electronic mail transmission followed within twenty-four (24) hours by a confirmation copy mailed by first-class registered or certified mail, postage prepaid; or (d) by overnight commercial carrier, with signed receipt. Notice is deemed given at the time of signed receipt in the case of hand delivery, three (3) days after deposit in the United States mail as set forth above, on the date of facsimile or electronic mail transmission if followed by timely confirmation mailing, or on the date of signature receipt by the receiving part of any overnight commercial carrier delivery. Addresses may be changed by either party giving ten (10) days prior notice in accordance with the procedures set forth above, to the other party.

(1) To Department:

Los Angeles County Sheriff's Department
Contracts Unit
4700 Ramona Boulevard
Monterey Park, CA 91754
Attention: Irma Cobos, Manager
Facsimile: (323) 415-1220

with a copy to:

Internal Affairs Bureau
Lieutenant Don Slawson
4900 South Eastern Avenue, #100
Commerce, California 90040

Homicide Bureau
Lieutenant Debra Lenhart
5747 Rickenbacker Road
Commerce, California 90040

Special Victims Bureau
Lieutenant Thomas Sirkel Jr.
11515 South Colima Road, D-106
Whittier, California 90604-2800

(2) To Contractor:

[_____]

Attention: [_____]

Fax: [_____]

The County Project Director shall have the authority to issue all notices or demands, which are required or permitted by the Department under this Agreement.

12. ARM'S LENGTH NEGOTIATIONS

This Agreement is the product of an arm's length negotiation between Contractor and County. Each party has had at all times the opportunity to receive advice from independent counsel of its own choosing. Accordingly, this Agreement is to be interpreted fairly as between the parties, and not strictly construed as against either party as drafter or creator.

13. VALIDITY

If any provision of this Agreement or the application thereof to any person or circumstance is held invalid, the remainder of this Agreement and the application of such provision to other persons or circumstances shall not be affected thereby.

14. SURVIVAL

The following Paragraphs of this Agreement shall survive its expiration or termination for any reason: 1, 2, 8, 10, 11, 12, 14, and all the terms and conditions set forth in Exhibit A (Additional Terms and Conditions).

[Continue on following page for signatures]

AGREEMENT
TRANSCRIPTION SERVICES
BETWEEN COUNTY OF LOS ANGELES
AND

[]

IN WITNESS WHEREOF, the County of Los Angeles, by order of its Board of Supervisors, has caused this Agreement to be executed by the Sheriff of the Los Angeles County Sheriff's Department, and approved by County Counsel and Contractor, to be executed on its behalf by its duly authorized officer, effective as of the date executed by the Sheriff.

S A M P L E

COUNTY OF LOS ANGELES

By _____
LEROY D. BACA
SHERIFF

By _____
Contractor

Print Name: _____

Title: _____

Date: _____

APPROVED AS TO FORM:

RAYMOND G. FORTNER, JR.
COUNTY COUNSEL

By _____
Gary Gross
Principal Deputy County Counsel

EXHIBIT A

ADDITIONAL TERMS AND CONDITIONS

FOR

TRANSCRIPTION SERVICES

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EXHIBIT A

ADDITIONAL TERMS AND CONDITIONS

The following additional terms and conditions are applicable to, and form a part of, the Agreement. Capitalized terms not otherwise defined in this Exhibit A (Additional Terms and Conditions (as used in this Exhibit A (Additional Terms and Conditions), this "Exhibit") have the meanings given to such terms in the base document of the Agreement.

1.0 DISPUTE RESOLUTION PROCEDURE

1.1 General

Contractor and County agree to act immediately to resolve mutually any disputes that may arise with respect to the Agreement. All such disputes shall be subject to the provisions of this Paragraph 1.0 (Dispute Resolution Procedure) (such provisions are collectively referred to as the "Dispute Resolution Procedures"). Time is of the essence in the resolution of disputes.

1.2 Continued Work

Contractor and County agree that, the existence and details of a dispute notwithstanding, both parties shall continue without delay their performance hereunder, except for any performance, other than payment by County for approved Work, that the parties mutually determine should be delayed as a result of such dispute.

1.2.1 If Contractor fails to continue without delay its performance hereunder that County, in its discretion, determines should not be delayed as a result of such dispute, then any additional costs which may be incurred by Contractor or County as a result of Contractor's failure to continue to so perform shall be borne by Contractor, and Contractor shall make no claim whatsoever against County for such costs. Contractor shall promptly reimburse County for such County costs, as determined by the County, or County may deduct or offset all such additional costs from any amounts due to Contractor from County.

1.2.2 If County fails to continue without delay to perform its responsibilities under the Agreement which County, in its discretion, determines should not be delayed as a result of such dispute, then any additional costs incurred by Contractor or County as a result of County's failure to continue to so perform shall be borne by County, and County shall make no claim whatsoever against Contractor for such costs. County shall

promptly reimburse Contractor for all such additional Contractor costs subject to the approval of such costs by County.

1.3 Dispute Resolution Procedures

In the event of any dispute between the parties with respect to the Agreement, Contractor and County shall submit the matter as follows:

- 1.3.1 Contractor and County shall first submit the matter to their respective Project Managers for the purpose of endeavoring to resolve such dispute.
- 1.3.2 If the Project Managers are unable to resolve the dispute within a reasonable time, not to exceed five (5) Business Days from the date of submission of the dispute, then the matter immediately shall be submitted to the parties' respective Directors for further consideration and discussion to attempt to resolve the dispute.
- 1.3.3 If the Directors are unable to resolve the dispute within a reasonable time not to exceed five (5) Business Days from the date of submission of the dispute, then the matter shall be immediately submitted to Contractor's president or chief operating officer and the Sheriff of the County of Los Angeles. These persons shall have five (5) Business Days to attempt to resolve the dispute.
- 1.3.4 In the event that at these levels, there is not a resolution of the dispute acceptable to both parties, then each party may assert its other rights and remedies provided under the Agreement and its rights and remedies as provided by law.

1.4 Documentation of Dispute Resolution Procedures

All disputes utilizing the Dispute Resolution Procedure shall be documented in writing by each party and shall state the specifics of each alleged dispute and all actions taken. The parties shall act in good faith to resolve all disputes. At all three (3) levels described in Subparagraph 1.3 (Dispute Resolution Procedure), the efforts to resolve a dispute shall be undertaken by conference between the parties' respective representatives, either orally, by face-to-face meeting or by telephone, or in writing by exchange of correspondence.

1.5 Not Applicable to County's Right to Terminate

Notwithstanding any other provision of the Agreement, County's right to terminate the Agreement pursuant to Paragraph 3.0 (Termination for Insolvency), Paragraph 4.0 (Termination for Default), Paragraph 5.0 (Termination for Convenience), or Paragraph 6.0 (Termination for Improper Consideration), in

each case, of this Exhibit, or any other termination provision hereunder, shall not be subject to the Dispute Resolution Procedure. The preceding sentence is intended only as a clarification of County's rights, and shall not be deemed to impair any claims that Contractor may have against County or Contractor's rights to assert such claims after any such termination or such injunctive relief has been obtained.

2.0 CONFIDENTIALITY

2.1 General

Contractor shall maintain the confidentiality of all records and information, events or circumstances which occur during the course of Contractor's performance under the Agreement, in accordance with all applicable Federal, State, and local laws, regulations, ordinances, guidelines, and directives relating to confidentiality. Contractor shall inform all of its directors, officers, shareholders, employees, and agents providing services hereunder of the confidentiality provisions of the Agreement. Contractor shall provide to County an executed Contractor's Employee Acknowledgment, Confidentiality and Copyright Assignment Agreement (Exhibit E to the Agreement) for each of its employees performing Work under the Agreement. Notwithstanding anything herein to the contrary, Contractor acknowledges and agrees that it is responsible for any breach of the obligations of confidentiality set forth herein by any person or entity to whom Contractor discloses such confidential information.

2.2 Disclosure of Information

2.2.1 With respect to any confidential information obtained by Contractor pursuant to the Agreement, Contractor shall: (a) not use any such records or information for any purpose whatsoever other than carrying out the express terms of the Agreement; (b) promptly transmit to County all requests for disclosure of any such records or information; (c) not disclose, except as otherwise specifically permitted by the Agreement, any such records or information to any person or organization other than County without County's prior written authorization that the records are, or information is, releasable; and (d) at the expiration or termination of the Agreement, return all such records and information to County or maintain such records and information according to the written procedures sent to Contractor by County for this purpose.

2.2.2 Without limiting the generality of Subparagraph 2.2.1 of this Exhibit, in the event Contractor receives any court or administrative agency order, service of process, or request by any person or entity (other than Contractor's professionals) for disclosure of any such details, Contractor shall immediately notify the County Project Director. Thereafter, Contractor shall comply with such order, process, or request only to the

extent required by applicable law. Notwithstanding the preceding sentence, to the extent permitted by law, Contractor shall delay such compliance and cooperate with County to obtain relief from such obligations to disclose until County shall have been given a reasonable opportunity to obtain such relief.

2.3 Contractor Information

Any and all confidential or proprietary information which is developed or was originally acquired by Contractor outside the scope of this Agreement, which Contractor desires to use hereunder, and which Contractor considers to be proprietary or confidential, must be specifically identified by Contractor to the County Project Director as proprietary or confidential, and shall be plainly and prominently marked by Contractor as "proprietary" or "confidential." County shall undertake reasonably to maintain the confidentiality of materials marked by Contractor as "proprietary" or "confidential." Notwithstanding any other provision of this Agreement, County shall not be obligated in any way under this Agreement for:

- 2.3.1 Any of Contractor's proprietary and/or confidential materials not plainly and prominently marked with restrictive legends;
- 2.3.2 Any disclosure of any materials which County is required to make under the California Public Records Act or otherwise by law; and
- 2.3.3 Any materials indicating the volume, frequency and type of goods and services provided by Contractor, including, but not limited to use under Paragraph 24.0 (Re-solicitation of Bids, Proposals, or Information).

2.4 Use of County Name

In recognizing Contractor's need to identify its services and related clients to sustain itself, County shall not inhibit Contractor from publishing its role under the Agreement within the following conditions:

- 2.4.1 Contractor shall develop all publicity material in a professional manner.
- 2.4.2 During the Term, Contractor shall not publish or disseminate any commercial advertisements, press releases, feature articles, or other materials using the name of County without the prior written consent of the County Project Director, which shall not be unreasonably withheld or delayed.
- 2.4.3 Contractor may, without the prior written consent of County, indicate in its proposals and sales materials that it has been awarded the Agreement with County, provided that the requirements of this

Subparagraph 2.4 (Use of County Name) (other than the requirements set forth in Subparagraph 2.4.2) shall apply.

- 2.4.4 Notwithstanding anything herein to the contrary, County reserves the right to object to any use of County's name and Contractor shall cure promptly and prospectively any use of County's name that has been objected to by County.

2.5 Injunctive Relief

Contractor acknowledges that a breach by Contractor of this Paragraph 2.0 (Confidentiality) may result in irreparable injury to County that may not be adequately compensated by monetary damages and that, in addition to County's other rights under the Agreement and at law and in equity, County shall have the right to injunctive relief to enforce the provisions of this Paragraph 2.0 (Confidentiality).

3.0 TERMINATION FOR INSOLVENCY

- 3.1 County may terminate the Agreement immediately at any time following the occurrence of any of the following:
- 3.1.1 Contractor has ceased to pay or has admitted in writing its inability to pay its debts for at least sixty (60) days in the ordinary course of business or cannot pay its debts as they become due, whether or not a petition has been filed under the United States Bankruptcy Code and whether or not Contractor is insolvent within the meaning of the United States Bankruptcy Code, provided that Contractor shall not be deemed insolvent if it has ceased in the normal course of business to pay debts that Contractor disputes in good faith;
 - 3.1.2 The filing of a voluntary or involuntary petition (which involuntary petition is not dismissed within sixty (60) days) regarding Contractor under the United States Bankruptcy Code;
 - 3.1.3 The appointment of a receiver or trustee for Contractor; or
 - 3.1.4 The execution by Contractor of a general assignment for the benefit of creditors other than in the course of arranging financial lines of credit.
- 3.2 The rights and remedies of County provided in this Paragraph 3.0 (Termination for Insolvency) shall not be exclusive and are in addition to any other rights and remedies provided at law or in equity, or under the Agreement.
- 3.3 Contractor agrees that if Contractor as a debtor-in-possession, or if a trustee in bankruptcy, rejects the Agreement, County may elect to retain its rights under the

Agreement, as provided under Section 365(n) of the United States Bankruptcy Code (11 U.S.C. Section 365(n)). Upon written request by County to Contractor or the trustee in bankruptcy, as applicable, Contractor or such trustee shall allow County to exercise all of its rights and benefits under the Agreement. The foregoing shall survive the termination or expiration of the Agreement for any reason whatsoever.

4.0 TERMINATION FOR DEFAULT

4.1 Event of Default

County may, upon notice to Contractor, terminate the whole or any part of the Agreement if Contractor fails to perform or provide any Work within the times specified in the Agreement, or Contractor breaches or fails to perform or comply with any of the other provisions of the Agreement, including the applicable notice and cure periods, if any (if no cure period is specified in the Agreement, Contractor shall have ten (10) days following notice from the County Project Director specifying such breach or failure to cure prior to termination under this Paragraph 4.0 (Termination for Default), or such longer period as the County Project Director may authorize, in writing, but in no event shall the period, as extended by the County Project Director, exceed thirty (30) days), provided that nothing in this Subparagraph 4.1 shall in any way limit or modify any rights of County or obligations of Contractor relating to timely performance by Contractor as otherwise set forth in the Agreement.

4.2 Deemed Termination for Convenience

If, after County has given notice of termination under the provisions of this Paragraph 4.0 (Termination for Default), it is determined by County or otherwise that Contractor was not in default under the provisions of this Paragraph 4.0 (Termination for Default), or that the default was excusable or curable under the provisions of this Paragraph 4.0 (Termination for Default), the rights and obligations of the parties shall be the same as if the notice of termination had been issued pursuant to Paragraph 5.0 (Termination for Convenience) of this Exhibit except that no additional notice shall be required to effect such termination.

4.3 Completion of Work

Without limiting any of County's rights and remedies pursuant to the Agreement, upon the occurrence of any event giving rise to County's rights to terminate the Agreement, in whole or in part, pursuant to this Paragraph 4.0 (Termination for Default), County may, in lieu of such termination, (a) perform, or cause the performance of, any required correction, remedy and deficiency, replace any non-complying Work, or take any other such action as may be reasonably required to promptly remedy such default, and (b) debit Contractor therefore at

County's direct actual cost of outside labor and materials and County's burdened (including salary, employee benefits and reimbursement policies) rates for labor. Such debit shall be made against any amounts owed by County to Contractor under the Agreement. In the event County elects to proceed under this Subparagraph 4.3 (Completion of Work), any Work created, modified, or repaired by or at the direction of County shall be deemed Work under the Agreement.

5.0 TERMINATION FOR CONVENIENCE

5.1 Termination for Convenience.

The Agreement may be terminated, in whole or in part from time to time, by County in its sole discretion for any reason. Termination of Work hereunder shall be effected by delivery to Contractor of a notice of termination specifying the extent to which performance of Work is terminated and the date upon which such termination becomes effective. The date upon which such termination becomes effective shall be no less than thirty (30) days after notice.

5.2 No Prejudice; Sole Remedy

Nothing in this Paragraph 5.0 (Termination for Convenience) is deemed to prejudice any right of Contractor to make a claim against the County in accordance with this Agreement and applicable law and County procedures for payment for Work through the effective date of termination. Contractor, however, acknowledges that the rights and remedies set forth in this Subparagraph 5.2 shall be the only remedy available to Contractor in the event of a termination or suspension pursuant to this Paragraph 5.0 (Termination for Convenience) by County.

6.0 TERMINATION FOR IMPROPER CONSIDERATION

- 6.1 County may, upon notice to Contractor, immediately terminate the right of Contractor to proceed under the Agreement if it is found that consideration, in any form, was offered or given by Contractor, either directly or through an intermediary, to any County officer, employee or agent with the intent of securing the Agreement or securing favorable treatment with respect to the award, amendment or extension of the Agreement or the making of any determinations with respect to Contractor's performance pursuant to the Agreement. In the event of such termination, County shall be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.
- 6.2 Contractor shall immediately report any attempt by a County officer or employee to solicit such improper consideration. The report shall be made either to the County manager charged with the supervision of the employee or to County Auditor-Controller's employee fraud hotline at (800) 544-6861.

- 6.3 Among other items, such improper consideration may take the form of cash, discounts, service, the provision of travel or entertainment, or tangible gifts.

7.0 TERMINATION FOR GRATUITIES

County may, by notice to Contractor, terminate the right of Contractor to proceed under the Agreement upon one (1) calendar day's notice, if it is found that gratuities in the form of entertainment, gifts, or otherwise were offered or given by Contractor, or any agent or representative of Contractor, to any officer, employee, or agent of County with a view toward securing a contract or securing favorable treatment with respect to the awarding or amending, or the making of any determinations with respect to the performing, of such contract. In the event of such termination, County shall be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.

8.0 EFFECT OF TERMINATION

8.1 Remedies

In the event that County terminates the Agreement in whole or in part as provided in Paragraph 3.0 (Termination for Insolvency), Paragraph 4.0 (Termination for Default), Paragraph 5.0 (Termination for Convenience), Paragraph 6.0 (Termination for Improper Consideration), or Paragraph 7.0 (Termination for Gratuities), in each case, of this Exhibit, then:

- 8.1.1 Contractor shall (a) stop performing Work under the Agreement on the date and to the extent specified in such notice, (b) promptly transfer and deliver to County copies of all completed Work and Work that is in process, in a media reasonably requested by County, (c) promptly transfer and deliver all items previously paid for by County, and (d) complete performance of such part of the Work as shall not have been terminated by such notice;
- 8.1.2 Unless County has terminated the Agreement pursuant to Paragraph 5.0 (Termination for Convenience) of this Exhibit, County shall have the right to procure, upon such terms and in such a manner as County may determine appropriate, goods, services, and other Work, similar and competitive to those so terminated, and Contractor shall be liable to County for, and shall promptly pay to County by cash payment, any and all excess costs reasonably incurred by County, as determined by County, to procure and furnish such similar goods, services, and other Work;
- 8.1.3 Contractor shall promptly return to County any and all of County's confidential information that relates to that portion of the Agreement or Work terminated by County; and

8.1.4 Contractor and County shall continue the performance of the Agreement to the extent not otherwise terminated.

8.2 Transition Services

Contractor agrees that in the event of any termination of the Agreement, as a result of the breach hereof by either party, or for any other reason, including expiration, Contractor shall fully cooperate with County in the transition by County to a new Contractor, toward the end that there be no interruption of the Department's day to day operations due to the unavailability of the Work during such transition. Contractor agrees that if County terminates the Agreement pursuant to Paragraph 5.0 (Termination for Convenience) of this Exhibit or Subparagraph 4.2 (Deemed Termination for Convenience) of this Exhibit, Contractor shall perform transition services, and shall invoice County for such transition services determined in accordance with the rates specified in Paragraph 8, Rate of Compensation, Subparagraph 8.2, Compensation Rates, of the Agreement, in accordance with a transition plan to be agreed upon, in advance, by the County Project Director and the Contractor Project Manager. Contractor further agrees that in the event that County terminates the Agreement for any other breach by Contractor, Contractor shall perform transition services at its own expense. In connection with the provision of any transition services pursuant to this Subparagraph 8.2 (Transition Services), Contractor shall provide to the County Project Director, on request by the County Project Director, documentation that reasonably details the source and amount of the expenses Contractor purports to have incurred in the provision of such transition services.

8.3 Remedies Not Exclusive

The rights and remedies of County set forth in this Paragraph 8.0 (Effect of Termination) are not exclusive of any other rights and remedies available to County at law or in equity, or under the Agreement.

9.0 WARRANTY AGAINST CONTINGENT FEES

- 9.1 Contractor warrants that no person or selling agency has been employed or retained to solicit or secure the Agreement upon any agreement or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees or bona fide established commercial or selling agencies maintained by Contractor for the purpose of securing business.
- 9.2 For breach of this warranty, County shall have the right to terminate the Agreement and, in its discretion, deduct from the Agreement price or consideration, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fee.

10.0 AUTHORIZATION WARRANTY

Contractor and the person executing the Agreement on behalf of Contractor hereby represent and warrant that the person executing the Agreement for Contractor is an authorized agent who has actual authority to bind Contractor to each and every term, condition, and obligation of the Agreement and that all requirements of Contractor have been fulfilled to provide such actual authority.

11.0 FURTHER WARRANTIES

Contractor represents, warrants and further covenants and agrees to the following:

- 11.1 Contractor bears the full risk of loss due to total or partial destruction of all or any part any goods acquired from Contractor, as applicable, until acceptance by the County.
- 11.2 At the time of delivery to and acceptance by County, all goods shall be new, in good working order, in conformity with manufacturer's published specifications and descriptions, and free from defects in workmanship and materials, as determined by County.
- 11.3 Contractor shall, in the performance of all Work, strictly comply with the descriptions and representations (including performance capabilities, accuracy, completeness, characteristics, specifications, configurations, standards, functions, and requirements) as set forth in this Agreement, including the Statement of Work.
- 11.4 All Work shall be performed in a timely and professional manner by qualified personnel.
- 11.5 Contractor and each of its personnel performing Work hereunder have all permits, licenses, and certifications necessary to perform Contractor's obligations under the Agreement.

12.0 INDEMNIFICATION AND INSURANCE

12.1 Indemnification

Contractor shall indemnify, defend, and hold harmless County, its districts administered by County, and their elected and appointed officers, employees, and agents (the "County Indemnitees") from and against any and all liability (alleged or actual), including damages, losses, fees, costs, and expenses (including defense costs and legal, accounting and other expert witness, consulting, attorney and other professional fees) in any way arising from, connected with, or related to Contractor's, Contractor's agents', employees', officers', directors', or shareholders' acts, errors or omissions. Any legal defense

pursuant to Contractor's indemnification obligations under this Paragraph 12.0 (Indemnification and Insurance) shall be conducted by Contractor and performed by counsel selected by Contractor and approved by County in writing, which approval shall not be unreasonably withheld or delayed. Contractor shall not, however, without County's prior written approval, accept any settlement, or enter a plea of guilty or *nolo contendere*, to any charge or claim that results in other than a monetary judgment against County Indemnitees, which monetary judgment shall not exceed Contractor's ability to pay and which shall be paid by Contractor.

12.2 General Insurance Requirements

Without limiting Contractor's obligations of indemnification and defense of County Indemnitees, Contractor shall provide and maintain at its own expense during the Term the following programs of insurance covering its operations under the Agreement, as specified in this Subparagraph 12.2 (General Insurance Requirements). Such insurance shall be primary to and not contributing with any other insurance or self-insurance programs maintained by County.

12.2.1 Evidence of Insurance

Certificates or other evidence of coverage satisfactory to the County's Risk Manager, and evidence of such programs satisfactory to County, shall be delivered to:

Karen Anderson, Assistant Manager
Los Angeles County Sheriff's Department
Contracts Unit – Room 214
4700 Ramona Boulevard
Monterey Park, CA 91754

on or before the execution of the Agreement by the Board. Such certificates or other evidence shall at a minimum:

- (i) Specifically identify the Agreement;
- (ii) Clearly evidence all coverages required in the Agreement;
- (iii) Contain express conditions that County is to be given notice by registered mail at least thirty (30) days prior to any termination of any program of insurance, and, with respect to any modification of any program of insurance, at least thirty (30) days in advance or immediately following Contractor's first receipt of notice of modification in the event Contractor receives less than thirty (30) days advance notice of such modification;

- (iv) Include copies of the additional insured endorsement to the commercial general liability policy, naming all County Indemnitees as insureds for all activities arising from the Agreement; and
- (v) Identify any deductibles or self-insured retentions for County's approval. County retains the right to require Contractor to reduce or eliminate such deductibles or self-insured retentions as they apply to County Indemnitees, or, require Contractor to provide a bond guaranteeing payment of all such retained losses and related costs, including expenses or fees, or both, related to investigations, claims administrations, and legal defense. Such bond shall be executed by a corporate surety licensed to transact business in the state of California.

12.2.2 Insurer Financial Ratings

Insurance is to be provided by an insurance company acceptable to County with an A.M. Best rating of not less than A:VII, unless otherwise approved by County's Risk Manager.

12.2.3 Insurance Programs

At a minimum, Contractor shall maintain during the Term programs of insurance which consists of:

- (i) General liability insurance (written on ISO policy form CG 00 01 or its equivalent) with limits of not less than the following:

General Aggregate:	\$2,000,000
Products/Completed Operations Aggregate:	\$1,000,000
Personal and Advertising Injury:	\$1,000,000
Each Occurrence:	\$1,000,000

- (ii) Malpractice liability insurance covering any liability arising from any error, omission, negligent or wrongful act of the Contractor, its officers, agents, or employees with limits of not less than \$1,000,000 per occurrence and \$2,000,000 aggregate.

Such coverage shall be maintained for a period of not less than two (2) years, or the policy shall be endorsed to provide an extended reporting period of not less than two (2) years, following the expiration or termination of the Agreement.

- (iii) Comprehensive auto liability insurance (written on an ISO policy form CA 00 01 or its equivalent) endorsed for owned, non-owned, and hired vehicles, or coverage for "any auto" with a limit of not less

than one million dollars (\$1,000,000) per accident. Contractor may use his/her own personal auto coverage to satisfy the requirement, with a personal umbrella policy to reach the required \$1,000,000 per accident.

- (iv) Workers' compensation insurance in an amount and form required by the California Labor Code (or the labor code of any other applicable state), covering all persons for which Contractor is responsible and all risks to such persons under the Agreement. Such insurance shall include employer's liability coverage covering accident and disease. In respect of accident, the limit shall be no less than one million dollars (\$1,000,000) per accident, and, in respect of disease, the policy limit shall be no less than one million dollars (\$1,000,000) and one million dollars (\$1,000,000 for each employee. If Contractor does not have employees, a written statement will be acceptable acknowledging that Contractor does not have employees and therefore, Worker's Compensation Insurance does not apply.

12.2.4 Notification of Incidents, Claims or Suits

Contractor shall report to County:

- (i) Any accident or incident relating to services performed under the Agreement which involves injury or property damage which may result in the filing of a claim or lawsuit against Contractor or County. Such report shall be made in writing within twenty-four (24) hours of occurrence.
- (ii) Any third party claim or lawsuit filed against Contractor arising from or related to services performed by Contractor under the Agreement. Such report shall be made in writing within twenty-four (24) hours of the earlier of service of process of such claim or lawsuit, or Contractor otherwise has knowledge of such claim or lawsuit.
- (iii) Any injury to a Contractor staff member which occurs on County property. This report shall be submitted on a County "Non-employee Injury Report" to the County Project Director. Such report shall be made in writing within twenty-four (24) hours of occurrence.
- (v) Any loss, disappearance, destruction, misuse, or theft of any kind whatsoever of County property, monies or securities entrusted to Contractor under the terms of the Agreement. Such report shall be made in writing within twenty-four (24) hours of occurrence.

12.3 Failure to Procure and Maintain Insurance

Failure on the part of Contractor to procure and maintain all the required insurance shall constitute a material breach of the Agreement upon which County may terminate the Agreement pursuant to Paragraph 4.0 (Termination for Default) of this Exhibit and seek all remedies pursuant to Paragraph 8.0 (Effect of Termination) of this Exhibit, or alternatively, may purchase such required insurance coverage and debit Contractor pursuant to Subparagraph 4.3 (Completion of Work) of this Exhibit.

13.0 INTELLECTUAL PROPERTY INDEMNIFICATION

Contractor shall indemnify, defend, and hold harmless County Indemnitees pursuant to Subparagraph 12.1 (Indemnification) of this Exhibit, from and against any and all liability (alleged or actual), including damages, losses, costs, fees and other expenses (including defense costs and legal, accounting and other expert, consulting, attorney, or other professional fees), for or by reason of any actual or alleged infringement of any patent, copyright, trademark, or other proprietary rights of any third party, or any actual or alleged trade secret disclosure of misappropriation, arising from or related to the operation of the Work under the Agreement (collectively referred to as "Infringement Claims").

14.0 BUDGET REDUCTIONS

In the event that the Board adopts, in any fiscal year, a County budget which provides for reductions in the salaries and benefits paid to the majority of County employees and imposes similar reductions with respect to County contracts, the County reserves the right to reduce its payment obligation correspondingly for that fiscal year and any subsequent fiscal year during the term of this Agreement (including any extensions), and the services to be provided by Contractor under this Agreement shall also be reduced correspondingly. The County's notice to the Contractor regarding said reduction in payment obligation shall be provided within thirty (30) calendar days of the Board's approval of such actions. Except as set forth in the preceding sentences, the Contractor shall continue to perform all of its obligations set forth in this Agreement.

15.0 FORCE MAJEURE

Contractor shall not be liable for any such excess costs, if its failure to perform the Agreement arises out of fires, floods, epidemics, quarantine restrictions, other natural occurrences, strikes, lockouts (other than a lockout by Contractor), freight embargoes, or other similar acts to those described above, but in every such case the failure to perform must be totally beyond the control and without any fault or negligence of Contractor. Contractor agrees to use commercially reasonable best efforts to obtain such goods or services from other sources, and to mitigate the damages and reduce the delay caused by any of the above mentioned *force majeure* events. As used in this Paragraph 15.0 (Force Majeure).

16.0 CONTRACTOR'S RESPONSIBILITY AND DEBARMENT

- 16.1 A responsible Contractor is a Contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity and experience to satisfactorily perform the Agreement. It is the County's policy to conduct business only with responsible Contractors.
- 16.2 The Contractor is hereby notified that, in accordance with Chapter 2.202 of the Los Angeles County Code, if the County acquires information concerning the performance of the Contractor on this or other contracts which indicates that the Contractor is not responsible, County may, in addition to other remedies provided in the Agreement, debar the Contractor from bidding or proposing on, or being awarded, and/or performing work on County contracts for a specified period of time, which will not exceed five (5) years, but may exceed five (5) years or be permanent if warranted by the circumstances, and terminate any or all existing contracts Contractor may have with the County.
- 16.3 The County may debar a Contractor if the Board of Supervisors finds, in its discretion, that Contractor has done any of the following: (1) violated a term of a Contract, including this Agreement, with County or a nonprofit corporation created by County, (2) committed an act or omission which negatively reflects on the Contractor's quality, fitness or capacity to perform a contract with County, any other public entity, or a nonprofit corporation created by County, or engaged in a pattern or practice which negatively reflects on same, (3) committed an act or offense which indicated a lack of business integrity or business honesty, or (4) made or submitted a false claim against County or any other public entity.
- 16.4 If there is evidence that the Contractor may be subject to debarment, the Sheriff's Department will notify Contractor in writing of the evidence which is the basis for the proposed debarment and will advise Contractor of the scheduled date for a debarment hearing before the Contractor Hearing Board.
- 16.5 The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. The Contractor and/or Contractor's representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board shall prepare a tentative proposed decision, which shall contain a recommendation regarding whether Contractor should be debarred, and, if so, the appropriate length of time of the debarment. Contractor and the Sheriff's Department shall be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board of Supervisors.
- 16.6 After consideration of any objections, or if no objections are submitted, a record of the hearing, the proposed decision and any other recommendation of the Contractor Hearing Board shall be presented to the Board of Supervisors. The

Board of Supervisors shall have the right to modify, deny or adopt the proposed decision and recommendation of the Contractor Hearing Board.

- 16.7 If a Contractor has been debarred for a period longer than five (5) years, that Contractor may, after the debarment has been in effect for at least five (5) years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. The County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that the Contractor has adequately demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed; (2) a bona fide change in ownership or management; (3) material evidence discovered after debarment was imposed; or (4) any other reason that is in the best interests of the County.
- 16.8 The Contractor Hearing Board will consider a request for review of a debarment determination only where (1) the Contractor has been debarred for a period longer than five (5) years; (2) the debarment has been in effect for at least five (5) years; and (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board shall conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing shall be conducted and the request for review decided by the Contractor Hearing Board pursuant to the same procedures as for a debarment hearing.

The Contractor Hearing Board's proposed decision shall contain a recommendation on the request to reduce the period of debarment or terminate the debarment. The Contractor Hearing Board shall present its proposed decision and recommendation to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.

17.0 COMPLIANCE WITH APPLICABLE LAW

Contractor's activities hereunder shall comply with all applicable Federal, State, and local laws, rules, regulations, ordinances, guidelines, and directives, and all provisions required thereby to be included in the Agreement are hereby incorporated herein by reference. Unless provided otherwise under the Agreement, Contractor shall have up to fifteen (15) days to correct any noncompliance with County rules, regulations, ordinances, guidelines, and directives following notice from County including written copies of such applicable rules, regulations, ordinances, guidelines and directives.

18.0 FAIR LABOR STANDARDS

Contractor shall comply with all applicable provisions of the Federal Fair Labor Standards Act, and shall indemnify, defend, and hold harmless County, its officers, employees and agents from any and all liability, including damages, losses, wages, overtime pay, liquidated damages, penalties, court costs, fees and other expenses (including attorneys' fees) arising under any wage and hour law, including the Federal Fair Labor Standards Act for Work performed by Contractor's employees.

19.0 NON-DISCRIMINATION, AFFIRMATIVE ACTION, AND ASSURANCES

Contractor certifies and agrees that all persons employed by it, its affiliates, subsidiaries, or holding companies are and will be treated equally as required by applicable laws and regulations without regard to or because of race, color, religion, ancestry, national origin, sex, age, or physical or mental handicap, in compliance with all applicable Federal and State anti-discrimination laws and regulations.

- 19.1 Contractor shall certify to, and comply with, the provisions of Contractor's EEO certification.
- 19.2 Contractor shall take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to race, color, religion, ancestry, national origin, sex, age, or physical or mental handicap, in compliance with all applicable Federal and State anti-discrimination laws and regulations. Such action shall include: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training, including apprenticeship.
- 19.3 Contractor certifies and agrees that it will deal with its bidders, or vendors as required by applicable laws and regulations without regard to or because of race, color, religion, ancestry, national origin, sex, age, or physical or mental handicap.
- 19.4 Contractor certifies and agrees that it, its affiliates, subsidiaries or holding companies, shall comply with all applicable Federal and State laws and regulations, including:
 - 19.4.1 Title VII, Civil Rights Act of 1964;
 - 19.4.2 Section 504, Rehabilitation Act of 1973;
 - 19.4.3 Age Discrimination Act of 1975;
 - 19.4.4 Title IX, Education Amendments of 1973, as applicable; and
 - 19.4.5 Title 43, part 17, Code of Federal Regulations, subparts a & b;

And that no person shall, on the grounds of race, color, religion, ancestry, national origin, sex, age, or physical or mental handicap, be unlawfully excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under the Agreement, or under any project, program, or activity supported by the Agreement.

- 19.5 Contractor shall, with reasonable notice and during regular business hours, allow County representatives access to Contractor's employment records during regular business hours to verify compliance with the provisions of this Paragraph 19.0 (Non-discrimination, Affirmative Action, and Assurances) when so requested by County; provided that County's access to such employment records of Contractor shall be limited to access that does not constitute an unlawful invasion of the privacy rights of any such employee. If County finds that any of the provisions of this Paragraph 19.0 (Non-discrimination, Affirmative Action, and Assurances) have been violated, such violation shall, at the election of County, constitute a material breach of the Agreement upon which County may immediately terminate the Agreement. While County reserves the right to determine independently that the anti-discrimination provisions of the Agreement have been violated, in addition, a determination by the California Fair Employment Practices Commission or the Federal Equal Employment Opportunity Commission that Contractor has violated State or Federal anti-discrimination laws or regulations such determination shall constitute a finding by County that Contractor has violated the anti-discrimination provisions of the Agreement. All determinations of violations made pursuant to this Subparagraph 19.5 shall be appealable by Contractor in accordance with applicable laws and regulations, and separately pursuant to the Dispute Resolution Procedures.
- 19.6 The parties agree that if Contractor violates the anti-discrimination provisions of the Agreement, County shall, at its option, be entitled to the sum of five hundred dollars (\$500) for each such violation pursuant to California Civil Code Section 1671 as liquidated damages in lieu of terminating the Agreement.

20.0 NON-DISCRIMINATION IN SERVICES

Contractor shall not discriminate in the provision of services hereunder because of race, color, religion, national origin, ancestry, sex, age, or physical or mental handicap, in accordance with all applicable requirements of Federal and State law. For the purpose of this Paragraph 20.0 (Non-discrimination in Services), discrimination in the provision of services may include the following: (a) denying any person any service or benefit or the availability of the facility, (b) providing any service or benefit to any person which is not equivalent or is not provided in an equivalent manner or at an equivalent time to that provided to others, (c) subjecting any person to segregation or separate treatment in any manner related to the receipt of any service, (d) restricting any person in any way in the enjoyment of any advantage or privilege enjoyed by others receiving any service or benefit, and (e) treating any person differently from others in determining admission,

enrollment quota, eligibility, membership, or any other requirements or conditions which persons must meet in order to be provided any service or benefit.

21.0 EMPLOYMENT ELIGIBILITY VERIFICATION

- 21.1 Contractor warrants that it fully complies with all Federal and State statutes and regulations regarding the employment of aliens and others and that all its employees performing Work under the Agreement meet the citizenship or alien status requirements set forth in Federal and State statutes and regulations. Contractor shall obtain, from all employees performing Work hereunder, all verification and other documentation of employment eligibility status required by Federal statutes and regulations as they currently exist and as they may be hereafter amended.
- 21.2 Contractor shall retain all such documentation for the period prescribed by law. Contractor shall indemnify, defend, and hold harmless County Indemnitees pursuant to Subparagraph 12.1 (Indemnification) of this Exhibit from and against any and all liability (alleged or actual), including damages, losses, fees, costs, and expenses (including defense costs and legal, accounting and other expert witness, consulting or professional fees) arising out of or in connection with any employer sanctions and any other liability which may be assessed against Contractor or County in connection with any alleged violation of any Federal or State statutes or regulations pertaining to the eligibility for employment of any persons performing Work hereunder.

22.0 HIRING OF EMPLOYEES

Contractor and County agree that, during the Term and for a period of one (1) year thereafter, except with the prior written consent of the other party, neither party shall in any way intentionally induce or solicit any Project Director, Project Manager or other employee, of one party to become an employee or agent of the other party. Notwithstanding the foregoing, County shall be entitled to make offers of employment to employees of Contractor necessary or desirable to perform Work described in the Agreement, in the event that: (a) County has the right to terminate the Agreement pursuant to Paragraph 3.0 (Termination for Insolvency) of this Exhibit, (b) the Agreement is terminated by County due to Contractor's default pursuant to Paragraph 4.0 (Termination for Default) of this Exhibit, (c) without resolution acceptable to both parties, Contractor and County have followed the Dispute Resolution Procedures, or (d) Contractor either announces the withdrawal of support of, or otherwise no longer provides services County deems essential to, the ongoing support of the Work as applicable.

23.0 CONFLICT OF INTEREST

- 23.1 No County employee whose position with County enables such employee to influence the award of the Agreement or any competing agreement, and no

spouse or economic dependent of such employee, shall be employed in any capacity by Contractor or have any other direct or indirect financial interest in the Agreement. No officer or employee of Contractor, who may financially benefit from the performance of Work hereunder, shall in any way participate in County's approval, or ongoing evaluation, of such Work, or in any way attempt to unlawfully influence County's approval or ongoing evaluation of such Work.

- 23.2 Contractor shall comply with all conflict of interest laws, ordinances and regulations now in effect or hereafter to be enacted during the Term. Contractor warrants that it is not now aware of any facts that do or could create a conflict of interest. If Contractor hereafter becomes aware of any facts that might reasonably be expected to create a conflict of interest, it shall immediately make full written disclosure of such facts to County. Full written disclosure shall include identification of all persons implicated and a complete description of all relevant circumstances.

24.0 RESOLICITATION OF BIDS, PROPOSALS, OR INFORMATION

- 24.1 Contractor acknowledges that, prior to the expiration or earlier termination of the Agreement, County, in its discretion, may exercise its right to invite bids, request information, or request proposals for the continued provision of the goods and services delivered or contemplated under the Agreement. County shall make the determination to re-solicit bids, request information, or request proposals in accordance with applicable County policies.
- 24.2 Contractor acknowledges that County, in its discretion, may enter into a contract for the future provision of goods and services, based upon the bids, information, or proposals received, with a provider or providers other than Contractor. Further, Contractor acknowledges that it obtains no greater right to be selected through any future invitation for bids, request for information, or request for proposals by virtue of its present status as Contractor.

25.0 RESTRICTIONS ON LOBBYING

Contractor and each County lobbyist or County lobbying firm as defined in Los Angeles County Code Section 2.160.010, retained by Contractor, shall fully comply with the County lobbyist ordinance, Los Angeles County Code Chapter 2.160. Failure on the part of Contractor or any County lobbyist or County lobbying firm retained by Contractor to fully comply with County lobbyist ordinance shall constitute a material breach of the Agreement upon which County may immediately terminate or suspend the Agreement.

26.0 CONSIDERATION OF GAIN PROGRAM PARTICIPANTS FOR EMPLOYMENT

Should Contractor require additional or replacement personnel after the Effective Date, Contractor shall give reasonable consideration for any such employment openings to participants in County's Department of Public Social Services' greater avenues for

independence (in this Paragraph, "GAIN") or general relief opportunity for work (in this Paragraph, "GROW") programs who meet Contractor's minimum qualifications for the open position. For this purpose, consideration shall mean that Contractor will interview qualified candidates. County will refer GAIN participants by job category to Contractor. In the event that both laid-off County employees and GAIN/GROW participants are available for hiring, County employees shall be given first opportunity.

27.0 STAFF PERFORMANCE WHILE UNDER THE INFLUENCE

Subject to all applicable laws and regulations, Contractor shall use reasonable efforts to ensure that no employee will perform services hereunder while under the influence of any alcoholic beverage, medication, narcotic, or other substance, which might reasonably, or have been observed to, impair such person's physical or mental performance.

28.0 CONTRACTOR PERFORMANCE DURING CIVIL UNREST

Contractor recognizes that County provides services essential to the residents of the communities it serves, and that these services are of particular importance at the time of a riot, insurrection, civil unrest, natural disaster or similar event. Notwithstanding any other provision of this Exhibit or the Agreement, full performance by Contractor during any riot, insurrection, civil unrest, natural disaster or similar event is not excused if such performance remains physically possible without related danger to Contractor's employees or suppliers. During any such event in which the health or safety of any of Contractor's staff members would be endangered by performing their services on-site, such staff members may perform any or all of their services remotely. Failure to comply with this requirement shall be considered a material breach of this Agreement by Contractor, for which County may immediately terminate this Agreement.

29.0 CONTRACTOR'S ACKNOWLEDGMENT OF COUNTY'S COMMITMENT TO CHILD SUPPORT ENFORCEMENT

Contractor acknowledges that County places a high priority on the enforcement of child support laws and the apprehension of child support evaders. Contractor understands that it is County's policy to encourage all County Contractors to voluntarily post County's "L. A.'s Most Wanted: Delinquent Parents" poster in a prominent position at Contractor's place of business. County's Child Support Services Department (CSSD) will supply Contractor with the poster to be used.

The CSSD will maintain and periodically update the "L.A.'s Most Wanted: Delinquent Parents" list on the Internet. The list may be televised before and after Board of Supervisors meetings.

30.0 CONTRACTOR'S WARRANTY OF ADHERENCE TO COUNTY'S CHILD SUPPORT COMPLIANCE PROGRAM

- 30.1 Contractor acknowledges that County has established a goal of ensuring that all individuals who benefit financially from County through County contracts are in compliance with their court-ordered child, family, and spousal support obligations in order to mitigate the economic burden otherwise imposed upon County and its taxpayers.
- 30.2 As required by County's Child Support Compliance Program (Los Angeles County Code chapter 2.200) and without limiting Contractor's duty under the Agreement to comply with all applicable provisions of law, Contractor warrants that it is now in compliance and shall during the Term maintain compliance with employment and wage reporting requirements as required by the Federal Social Security Act (42 U.S.C. Section 653a) and California Unemployment Insurance Code Section 1088.55, and shall implement all lawfully served wage and earnings withholding orders or County's CSSD notices of wage and earnings assignment for child or spousal support, pursuant to California Code of Civil Procedure Section 706.031 and California Family Code Section 5246(b).
- 30.3 Failure of Contractor to maintain compliance with the requirements set forth in this Paragraph 30.0 (Contractor's Warranty of Adherence to County's Child Support Compliance Program) shall constitute a default under this Agreement. Without limiting the rights and remedies available to County under any other provision of this Agreement, failure of Contractor to cure such default within ninety (90) days of written notice shall be grounds upon which County may terminate this Agreement pursuant to Paragraph 4.0 (Termination for Default) and pursue debarment of Contractor, pursuant to County Code Chapter 2.202.

31.0 RECYCLED-CONTENT PAPER

Consistent with the Board's policy to reduce the amount of solid waste deposited at County landfills, Contractor agrees to use recycled-content paper to the maximum extent possible in Contractor's provision of Work pursuant to the Agreement.

32.0 COMPLIANCE WITH JURY SERVICE PROGRAM

32.1 Jury Service Program

This Agreement is subject to the provisions of County's ordinance entitled Contractor Employee Jury Service ("Jury Service Program") as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code.

32.2 Written Employee Jury Service Policy

- 32.2.1 Unless Contractor has demonstrated to County's satisfaction either that Contractor is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of the Los Angeles County Code) or that Contractor qualifies for an exception to the Jury Service Program (Section 2.203.070 of the Los Angeles County Code), Contractor shall have and adhere to a written policy that provides that its employees shall receive from Contractor, on an annual basis, no less than five (5) days of regular pay for actual jury service. The policy may provide that employees deposit any fees received for such jury service with Contractor or that Contractor deduct from the employees' regular pay the fees received for jury service.
- 32.2.2 For purposes of this Paragraph 32.0 (Compliance with Jury Service Program), "Contractor" means a person, partnership, corporation or other entity which has a contract with County or a subcontract with a County contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more County contracts or subcontracts. "Employee" means any California resident who is a full time employee of Contractor. "Full time" means 40 hours or more worked per week, or a lesser number of hours if: (a) the lesser number is a recognized industry standard as determined by County, or (b) Contractor has a long-standing practice that defines the lesser number of hours as full-time. Full-time employees providing short-term, temporary services of 90 days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program. If Contractor uses any subcontractor to perform services for County under the Agreement, the subcontractor shall also be subject to the provisions of this Paragraph 32.0 (Compliance with Jury Service Program). The provisions of this Paragraph 32.0 (Compliance with Jury Service Program) shall be inserted into any such subcontract agreement and a copy of the Jury Service Program shall be attached to the agreement.
- 32.2.3 If Contractor is not required to comply with the Jury Service Program when the Agreement commences, Contractor shall have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, and Contractor shall immediately notify County if Contractor at any time either comes within the Jury Service Program's definition of "Contractor" or if Contractor no longer qualifies for an exception to the Jury Service Program. In either event, Contractor shall immediately implement a written policy consistent with the Jury Service Program. County may also require, at any time during the Term and at its sole discretion, that Contractor demonstrate to County's satisfaction that Contractor either continues to remain outside of the Jury Service

Program's definition of "Contractor" or that Contractor continues to qualify for an exception to the Jury Service Program.

- 32.2.4 Contractor's violation of this Paragraph 32.0 (Compliance with Jury Service Program) of this Exhibit may constitute a material breach of the Agreement. In the event of such material breach, County may, in its sole discretion, terminate the Agreement or bar Contractor from the award of future County contracts for a period of time consistent with the seriousness of the breach.

33.0 BACKGROUND AND SECURITY INVESTIGATIONS

- 33.1 At any time prior to or during the Term, the County may require that all Contractors staff performing Work under this Agreement undergo and pass, to the satisfaction of the County, a background investigation as a condition of beginning and continuing Work under this Agreement. County shall use its discretion in determining the method of background investigation to be used, up to and including a County-performed fingerprint security clearance.
- 33.2 If the Contractor does not pass the background clearance investigation, the County may require that the individual immediately be removed from performing Work at any time during the Term. County will not provide to Contractor any information obtained through the County's background investigation.
- 33.3 County may immediately deny or terminate facility access to Contractors who do not pass such investigation(s) to the satisfaction of the County, or whose background or conduct is incompatible with County facility access, at the sole discretion of the County.
- 33.4 Disqualification, if any, of Contractor pursuant to this Paragraph 33.0 shall not relieve Contractor of its obligations to complete all Work in accordance with the terms and conditions of this Agreement.

34.0 ACCESS TO COUNTY FACILITIES

Contractor, its employees, and agents will be granted access to County facilities, subject to Contractor's prior notification to the County Project Director, for the purpose of executing Contractor's obligations hereunder. Contractor shall have no tenancy, or any other property or other rights in County facilities. While present at County facilities, Contractor shall be accompanied by County personnel at all times, unless this requirement is waived in writing prior to such event by the County Project Director.

35.0 INTENTIONALLY OMITTED

36.0 FEDERAL EARNED INCOME TAX CREDIT

The Contractor shall notify its employees, and shall require each subcontractor to notify its employees, that they may be eligible for the Federal Earned Income Credit under the federal income tax laws. Such notice shall be provided in accordance with the requirements set forth in Internal Revenue Service Notice No. 1015. You can obtain copies of the Notice by calling 1-800-829-3676 or from the IRS website at www.irs.gov.

37.0 ASSIGNMENT BY CONTRACTOR

- 37.1 Contractor shall not assign its rights or delegate or subcontract its duties under the Agreement, or both, whether in whole or in part, without the prior written consent of County, in its discretion, and any attempted assignment or delegation without such consent shall be null and void. For purposes of this Subparagraph 37.1, County consent shall require a written amendment to the Agreement, which is formally approved and executed by the parties. Any payments by County to any approved delegate or assignee on any claim under the Agreement shall be deductible, at County's sole discretion, against the claims which Contractor may have against County.
- 37.2 Shareholders, partners, members, or other equity holders of Contractor may transfer, sell, exchange, assign, or divest themselves of any interest they may have therein. However, in the event any such sale, transfer, exchange, assignment, or divestment is effected in such a way as to give majority control of Contractor to any person(s), corporation, partnership, or legal entity other than the majority controlling interest therein at the time of execution of the Agreement, such disposition is an assignment requiring the prior written consent of County in accordance with Subparagraph 37.1 of this Exhibit.
- 37.3 Any assumption, assignment, delegation, subcontract, or takeover of any of the Contractor's duties, responsibilities, obligations, or performance of same by any entity other than the Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever without County's express prior written approval, shall be a material breach of the Agreement which may result in the termination of the Agreement. In the event of such termination, County shall be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.

38.0 INDEPENDENT CONTRACTOR STATUS

- 38.1 The Agreement is by and between County and Contractor and is not intended, and shall not be construed, to create the relationship of agent, servant, employee, partnership, joint venture, or association, as between County and Contractor. The employees and agents of one party shall not be, or be

construed to be, the employees or agents of the other party for any purpose whatsoever. Contractor shall function as, and in all respects is, an independent Contractor.

- 38.2 County shall have no liability or responsibility for the payment of any salaries, wages, unemployment benefits, disability benefits, Federal, State, or local taxes, or other compensation, benefits, or taxes for any personnel provided by or on behalf of Contractor.
- 38.3 Contractor understands and agrees that all persons performing Work pursuant to the Agreement are, for purposes of workers' compensation liability, the sole employees of Contractor and not employees of County. County shall have no obligation to furnish, or liability for, workers' compensation benefits to any person as a result of any injuries arising from or connected with any Work performed by or on behalf of Contractor pursuant to the Agreement.
- 38.4 Contractor shall provide to County an executed Contractor's Employee Acknowledgment, Confidentiality and Copyright Assignment Agreement (Exhibit E) for each of its employees performing Work under the Agreement. Such agreements shall be delivered to the County Project Manager.

39.0 RECORDS AND AUDITS

- 39.1 Contractor shall maintain accurate and complete financial records of its activities and operations relating to the Agreement, including any termination hereof, in accordance with generally accepted accounting principles. Contractor shall also maintain accurate and complete employment and other records relating to its performance of the Agreement. Contractor agrees that County, or its authorized representatives, shall, with reasonable notice and during regular business hours, have access to and the right to examine, audit, excerpt, copy or transcribe any pertinent transaction, activity, or records of Contractor relating to the Agreement; provided that County's access to such employment records of Contractor shall be limited to access that does not constitute an unlawful invasion of the privacy rights of any such employee. Should the examination and audit be performed by a non-County entity or should a non-County entity be requested by County to review information received pursuant to an audit or examination under this Paragraph 39.0 (Records and Audits), Contractor may require the non-County examiner or auditor, as the case may be, to execute a nondisclosure contract prior to any disclosure. The nondisclosure Contract shall limit the non-County entity's use of information received or reviewed in connection with the examination and audit to work performed specifically for the benefit of County. All such material, including all financial records, time cards and other employment records, shall be kept and maintained by Contractor and shall be made available to County during the Term and for a period of five (5) years thereafter unless County's written permission is given to dispose of any such

material prior to such time. All such material shall be maintained by Contractor at a location in Los Angeles County, provided that if any such material is located outside Los Angeles County, then at Contractor's option, Contractor shall either (a) provide County with access to such material at a mutually agreed upon location inside Los Angeles County, or (b) pay County for travel, per diem, and other costs and expenses incurred by County to examine, audit, excerpt, copy or transcribe such material at such outside location.

- 39.2 If an audit is conducted of Contractor specifically regarding the Agreement by any Federal or State auditor, then Contractor shall file a copy of such audit report with County's Auditor Controller and the County Project Director within thirty (30) days of Contractor's receipt thereof, unless otherwise provided by applicable federal or state law or under the Agreement.
- 39.3 If, at any time during or after the Term, representatives of County conduct an audit of Contractor, as and to the extent permitted hereunder, regarding the Work performed under the Agreement, the results of such audit, including any final determination in respect of an underpayment or overpayment, if any by County under the Agreement, shall be provided in writing to Contractor. Contractor shall have thirty (30) days to review the findings contained in such audit and notify County of any objection to the same. Such notice must include, in reasonable detail, the basis for Contractor's objection and any supporting documentation and analysis for Contractor's objection. If the parties cannot agree, within fifteen (15) days of receipt of Contractor's objection to the findings contained in County's audit, on the amount of underpayment or overpayment, if any, by County to Contractor hereunder, then either party may submit such matter to the Dispute Resolution Procedure, provided such matter shall be submitted initially, directly to the County Project Director and the Contractor Project Manager. If Contractor fails to notify County of any objection it has to the findings of County's audit within the thirty (30) day period set forth above, Contractor waives any right to object to the findings of such audit, including any determination of overpayment by County. If such audit, whether initially following a waiver by Contractor of its right of objection or upon final determination pursuant to the Dispute Resolution Procedure, finds that County's dollar liability for any such Work is less than payments made by County to Contractor, then the difference, together with County's reasonable costs of audit, shall be either repaid by Contractor to County by cash payment upon demand or, at the discretion of the County Project Director, deducted from any amounts due to Contractor from County. If such audit finds that County's dollar liability for such Work is more than the payments made by County to Contractor, then the difference shall be paid to Contractor by County, but in no event shall County's payments to Contractor exceed the Maximum Contract Sum.

40.0 LICENSES, PERMITS, REGISTRATIONS, ACCREDITATION, AND CERTIFICATES

Contractor shall obtain and maintain in effect during the Term all licenses, permits, registrations, accreditation, and certificates required by all Federal, State, and local laws, ordinances, rules, and regulations, which are applicable to Contractor's services under the Agreement. Contractor shall further ensure that all of its officers, employees, and agents who perform services hereunder, shall obtain and maintain in effect during the Term all licenses, permits, registrations, accreditation, and certificates which are applicable to their performance hereunder. If and to the extent requested by County, Contractor shall provide copy of each such license, permit, registration, accreditation, and certificate, in duplicate, to Mona Whittouck, Contracts Analyst, Sheriff's Department Contracts Administration, 4700 Ramona Boulevard, Monterey Park, CA 91754-2169.

41.0 NO THIRD PARTY BENEFICIARIES

Notwithstanding any other provision of the Agreement, Contractor and County do not in any way intend that any person or entity shall acquire any rights as a third party beneficiary of the Agreement, except that this Paragraph 41.0 (No Third Party Beneficiaries) shall not be construed to diminish Contractor's indemnification obligations hereunder.

42.0 MOST FAVORED PUBLIC ENTITY

If Contractor's prices decline, or should Contractor, at any time during the Term, provide the same goods and substantially similar services under similar quantity, delivery, and other applicable terms and conditions to the State of California or any county, municipality, public agency, or district within California at prices below those set forth in the Agreement, then such lower prices shall be extended immediately to County.

43.0 COUNTY'S QUALITY ASSURANCE PLAN

The Department's Contract Monitor will evaluate Contractor's performance under the Agreement on not less than an annual basis. Such evaluation will include assessing Contractor's compliance with the terms and performance standards of the Agreement. Contractor deficiencies which County determines are severe or continuing and that may place performance of the Agreement in jeopardy if not corrected will be reported to the Board. The report will include improvement and corrective action measures taken by County and Contractor. If, following due cure and notice periods for any specified material breach, improvement does not occur consistent with the corrective action measures, County may terminate the Agreement or impose other penalties as specified in the Agreement.

44.0 CONSIDERATION OF HIRING COUNTY EMPLOYEES TARGETED FOR LAYOFF/OR RE-EMPLOYMENT LIST

Should Contractor require personnel in addition to those employed by Contractor on the Effective Date to perform the services set forth herein, Contractor shall give consideration for such employment openings to qualified, permanent County employees who are targeted for layoff or qualified, former County employees who are on a re-employment list during the life of this Agreement. For this purpose, consideration shall mean that Contractor will interview qualified candidates. Prior to consideration being given by Contractor, County will refer such County employees by job category to Contractor. The above obligations do not apply to positions filled by: (a) third parties who have subcontracted with Contractor to perform the services, or (b) Contractor's current employees.

45.0 CONTRACTOR TO NOTIFY COUNTY WHEN IT HAS REACHED 75% OF MAXIMUM CONTRACT SUM (UNDER CONTRACT SUM PROVISION)

Contractor shall maintain a system of record keeping that will allow Contractor to determine when it has incurred seventy-five percent (75%) of the Maximum Contract Sum. Upon occurrence of this event, Contractor shall send written notification to the County Project Director and the County Project Manager.

46.0 NO PAYMENT FOR SERVICES PROVIDED FOLLOWING EXPIRATION OR TERMINATION OF CONTRACT

Contractor shall have no claim against County for payment of any money or reimbursement, of any kind whatsoever, for any service provided by Contractor under the Agreement, after the expiration or other termination of this Agreement. Should Contractor receive any such payment it shall immediately notify County and shall immediately repay all such funds to County. Payment by County for services rendered after expiration or termination of this Agreement shall not constitute a waiver of County's right to recover such payment from Contractor. This provision shall survive the expiration or other termination of this Agreement.

47.0 SAFELY SURRENDERED BABY LAW

47.1 Notice to Employees

Contractor shall notify and provide to its employees residing in or working in the State of California, and shall require each subcontractor performing Work under this Agreement to notify and provide to its employees residing in or working in the State of California, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and where and how to safely surrender a baby. The fact sheet is available on the Internet at www.babysafela.org for printing purposes.

47.2 Contractor's Acknowledgment of County's Commitment to the Safely Surrendered Baby Law

Contractor acknowledges that County places a high priority on the implementation of the Safely Surrendered Baby Law. Contractor understands that it is County's policy to encourage all County Contractors to voluntarily post County's "Safely Surrendered Baby Law" poster in a prominent position at Contractor's place of business. Contractor will also encourage its subcontractors, if any, to post this poster in a prominent position in the subcontractor's place of business. County's Department of Children and Family Services will supply Contractor with the poster to be used.

48.0 WAIVER

No waiver by County of any breach of any provision of the Agreement shall constitute a waiver of any other breach or of such provision. Failure of County to enforce at any time, or from time to time, any provision of the Agreement shall not be construed as a waiver thereof. The rights and remedies set forth in the Agreement shall not be exclusive and are in addition to any other rights and remedies provided at law or in equity, or under the Agreement.

49.0 GOVERNING LAW, JURISDICTION, AND VENUE

The Agreement shall be governed by, and construed in accordance with, the substantive and procedural laws of the State of California applicable to contracts made and to be performed within that state. Contractor agrees and consents to the exclusive jurisdiction of the courts of the State of California (except with respect to claims that are subject to exclusive Federal subject matter jurisdiction, as to which Contractor agrees and consents to the exclusive jurisdiction of the United States District Court of the Central District of California) for all purposes regarding the Agreement and further agrees and consents that venue of any action brought hereunder shall be exclusively in the Central District of the Superior Court for the County of Los Angeles, California.

50.0 SEVERABILITY

If any provision of the Agreement is adjudged void or invalid for any reason whatsoever, but would be valid if part of the wording thereof were deleted or changed, then such provision shall apply with such modifications as may be necessary to make it valid and effective. In the event that one or more of the provisions of the Agreement is found to be invalid, illegal or unenforceable in any respect, such provision shall be deleted here from and the validity, legality, and enforceability of the remaining provisions contained herein shall not in any way be affected or impaired thereby, unless the Agreement fails of its essential purpose because of such deletion.

51.0 RIGHTS AND REMEDIES

The rights and remedies of County provided in any given Paragraph, as well as throughout the Agreement, including throughout this Exhibit, are non-exclusive and cumulative with any and all other rights and remedies under this Agreement, at law, or in equity.

52.0 FACSIMILE

Except for the parties initial signatures to the Agreement, which must be provided in "original" form, and not by facsimile, County and Contractor hereby agree to regard facsimile representations of original signatures of authorized officials of each party, when appearing in appropriate places on change notices or in other correspondence, notices, etc. requiring signatures, and received via communications facilities, as legally sufficient evidence that such original signatures have been affixed thereto, such that the parties need not follow up facsimile transmissions of such documents with subsequent (non-facsimile) transmission of "original" versions of such documents.

* * *

EXHIBIT B

STATEMENT OF WORK

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TECHNICAL EXHIBIT 1:
CONTRACT DISCREPANCY REPORT

EXHIBIT B

STATEMENT OF WORK (SOW)

1.0 SCOPE OF WORK

The Sheriff's Department's Internal Affairs, Homicide, and Special Victims Bureaus require the services of several transcriber typists in the State of California to transcribe recorded dictation of interviews and investigations of victims, subjects, witnesses, suspects, departmental personnel, 9-1-1 calls, radio transmissions, and polygraph examinations. The recorded dictations are mainly in English and Spanish languages, but occasionally may be in other languages (refer to Paragraph 14.0). Pick-up and delivery services may be required for all Bureaus.

Internal Affairs Bureau uses digitally recorded audio, audio/video cassette tapes, compact disks (CDs) and Digital Video Disks (DVDs) to record. Special Victims Bureau uses the traditional audio/video cassettes tapes, CDs and DVDs to record. Homicide Bureau uses audio/video cassette tapes, CDs and DVDs in WAV or MP3 data file format to record. The volume of work is approximately a total of 100 jobs monthly for all three (3) Bureaus. The page count can vary from approximately one page to 250 pages.

2.0 SPECIFIC WORK REQUIREMENTS – INTERNAL AFFAIRS BUREAU (IAB)

- 2.1 The ability to type a minimum of 45 net words per minute is required of all transcribers. Exceptional accuracy, skill, and knowledge of computers are required.
- 2.2 IAB uses a Dictaphone, Enterprise 125 system to digitally record audio interviews and investigations. The Contractors are not required to use this product; however, a compatible system with

similar functionality must be used. IAB may also use audio/video cassette tapes, CDs and DVDs to record.

- 2.3 The Contractor must have the ability to receive digitally recorded audio in WAV file format via a dedicated DSL telephone line or cable broadband for high-speed internet.
- 2.4 The Contractor must have a secure, dedicated computer file server to store and maintain digitally recorded audio in WAV file. The security of the server is subject to review and approval by the Sheriff's Department.
- 2.5 Transcripts shall be prepared in Word Perfect. Contractor shall verify with IAB's Project Manager the type of word processing software prior to transcribing.
- 2.6 The Contractor shall correct and retype, at no cost to the County, those transcribed reports that are of unacceptable quality in either accuracy or appearance as determined by IAB's Project Manager. The amount of corrections required in each transcription and frequency of transcriptions that require corrections will be monitored to determine the amount of work submitted to Contractor.
- 2.7 Typographical errors or misspelled words are not permitted.
- 2.8 If the audio, video, CD or DVD is unclear or not audible, it shall be the responsibility of the Contractor to leave a blank area in the submitted transcript. IAB's Project Manager or the County's Investigator will provide the necessary clarification to the Contractor for completion.
- 2.9 Transcripts shall be typed in single space, and double spaced at the conclusion of each statement. Refer to Attachment A-1.

- 2.10 A one-inch margin at the top, bottom and sides of each page is required. A page is defined as 30-40 lines. A line is defined as sixty (60) characters. A character is defined as any keystroke including the space bar.
- 2.11 Transcripts shall be typed in **TIMES ROMAN 12 POINT** font with left justification format.
- 2.12 A header line in bold shall be placed only on the first page of the interview or investigation transcribed. The header shall include:
- 1) Case Number
 - 2) Name of person interviewed with a designation of witness, subject (department personnel), suspect, victim or complainant.
- 2.13 A footer line, in bold, shall be placed on each page of the transcript. The footer line shall include the case number on the left margin, the page number centered, and the last name of the person interviewed on the right margin. Refer to Attachment A-1.
- 2.14 An introductory paragraph shall be typed on the first page only following the header. The first text line shall begin with the interviewer's last name, in bold, set apart by a colon. The interviewer's last name shall not appear on a line by itself. Example: **SMITH: What is your work location?**
- 2.15 Do not include "uhmms" or "ahhs".
- 2.16 If the interviewer starts a sentence with "okay", do not type "okay". Begin the sentence with the next appropriate word.
- 2.17 The transcriber shall place his/her initials and the name of the Contractor at the end of each transcript.

2.18 Completed digitally recorded audio transcripts shall be electronically sent to designated Sheriff's Department personnel using email, FTP, or other Sheriff's Department designated method.

2.18.1 Any data transmitted over the Internet must be encrypted.
The Contractor shall use Sheriff's Department designated encryption software.

2.18.2 The Contractor shall ensure confidential data is sent only to authorized users. Sheriff's Department shall provide a list of authorized users.

2.19 In instances where audio/video cassette tapes, CDs, or DVDs with tracking receipts are sent to the Contractor, the tapes, CDs, DVDs, and tracking receipt shall be returned with the transcript. The tapes, CDs, DVDs, and tracking receipt shall not be erased or altered in any way.

2.20 The Contractor shall maintain an electronic copy of all completed transcripts for a minimum of 60 days and a maximum of six months. After six months, all copies shall be purged and deleted from the software and hardware of the contractor's computer.

2.20.1 Sheriff's Department personnel shall review and approve the Contractor's media purge procedures and methodology.

2.20.2 Upon request by Sheriff's Department personnel, Contractor shall provide documentation of purge and deletion.

3.0 SPECIFIC WORK REQUIREMENTS – SPECIAL VICTIMS BUREAU (SVB)

- 3.1 The ability to type a minimum of 45 net words per minute is required of all transcribers. Exceptional accuracy, skill and knowledge of computers are required.
- 3.2 Transcriptions shall be prepared in Word Perfect. Contractor shall verify, with SVB's Project Manager or investigator, the type of word processing software prior to transcribing.
- 3.3 Transcripts shall be proofread and signed on the back of the last page of the transcript by an experienced transcription supervisor, acknowledging approval of the transcript and forwarded to the County's Investigator or SVB's Project Manager, as designated, in such a form as to require no additional editing by the County.
- 3.4 The Contractor shall correct and retype, at no cost to the County, transcripts that are of unacceptable quality in either accuracy or appearance as determined by SVB's Project Manager. The amount of corrections required in each transcription and frequency of transcriptions that require corrections will be monitored to determine the amount of work submitted to Contractor.
- 3.5 Typographical errors or misspelled words are not permitted.
- 3.6 If the audio, video, CD or DVD is unclear or not audible, it shall be the responsibility of the Contractor to leave a blank area in the submitted transcript. The SVB's Project Manager or the County's Investigator will provide the necessary clarification to the Contractor for completion.
- 3.7 A one-inch margin at the top, bottom and sides of each page is required. A page is defined as 30-40 lines. A line is defined as sixty

(60) characters. A character is defined as any keystroke including the space bar.

- 3.8 Transcripts shall be typed in **ARIAL 12 POINT** font, with full justification format.
- 3.9 Transcripts shall be typed in single space and double space at the conclusion of each statement. Refer to Attachment A-2.
- 3.10 A header line, in bold, shall be placed on all pages transcribed. The header line shall include:
 - 1) File Number
 - 2) Name of person(s) interviewed with designation of witness, suspect or victim
- 3.11 A footer line shall be placed on each page, except the first page of the transcript. The footer shall have only the page number, centered. Refer to Attachment A-2.
- 3.12 An introduction paragraph shall be typed on the first page only, following the header. The first text line shall begin with the interviewer's last name, in bold, set apart by a colon. The interviewer's last name shall not appear on a line by itself.
Example: **SMITH: What is your work location?**
- 3.13 Transcripts shall be typed verbatim. It is very important that every word and utterance spoken is included in the transcript.
- 3.14 The transcriber shall place his/her initials and the name of the Contractor at the end of each transcript.
- 3.15 Completed transcripts shall be saved on a disk and the disk shall be returned to the Project Manager, with the transcripts. The Contractor shall maintain a record of the date, time, and to whom the completed transcript was delivered.

3.16 The Contractor shall maintain a copy of all completed transcriptions for a minimum of 60 days and a maximum of six months. After six months, all copies shall be purged and deleted from the software and hardware of the computer.

3.16.1 Sheriff's Department personnel shall review and approve the Contractor's media purge procedures and methodology.

3.16.2 Upon request by Sheriff's Department personnel, Contractor shall provide documentation of purge and deletion.

4.0 SPECIFIC WORK REQUIREMENTS – HOMICIDE BUREAU (HB)

4.1 The ability to type a minimum of 45 net words per minute is required of all transcribers. Exceptional accuracy, skill and knowledge of computers are required.

4.2 Transcripts shall be prepared in Word Perfect. Contractor shall verify with HB's Project Manager the type of word processing software prior to transcribing.

4.3 Transcripts shall be proofread and signed on the back of the last page of the transcript by an experienced transcription supervisor, acknowledging approval of the transcript and forwarded to the County's Investigator or HB's Project Manager, as designated, in such a form as to require no additional editing by the County.

4.4 The Contractor shall correct and retype, at no cost to the County, those transcripts that are of unacceptable quality in either accuracy or appearance as determined by HB's Project Manager. The amount of corrections required in each transcription and frequency of transcriptions that require corrections will be monitored to determine the amount of work submitted to Contractor.

- 4.5 Typographical errors or misspelled words are not permitted.
- 4.6 The transcriber shall place his/her initials and the name of the Contractor at the end of each transcript.
- 4.7 If the audio, video, CD or DVD is unclear or not audible, it shall be the responsibility of the Contractor to leave a blank area in the submitted transcript. The County's Project Manager or the County's Investigator will provide the necessary clarification to the Contractor for completion.
- 4.8 A one-inch margin at the top, bottom and sides of each page is required. A page is defined as 30-40 lines. A line is defined as sixty (60) characters. A character is defined as any keystroke including the space bar.
- 4.9 Transcripts shall be typed in **ARIAL 12 POINT** font, with full justification format.
- 4.10 A header line shall be placed on the first page, centered, and shall include the date and time. Each subsequent page shall have the page number right aligned, only.
- 4.11 Each line of the transcript is numbered, aligned left, on each page. The first line of the header, the date and time of the interview, begins number 1.
- 4.12 If a date or time is not given, place a line where the date or time should be typed.
- 4.13 An introduction paragraph shall be typed on the first page only. Prior to typing the introduction paragraph, the transcriber shall type in bold, all caps, and centered, the name of the interviewee as follows:
INTERVIEW OF JOHN DOE. The transcriber shall double space

and continue typing the introduction paragraph in lower and upper case, single spaced. Refer to Attachment A-3.

- 4.14 Transcripts shall be typed verbatim. It is very important that every word and utterance spoken is included in the transcript.
- 4.15 The text is doubled-spaced; each line of each page is numbered, aligned left.
- 4.16 If the name is spelled out, type the name in all capitals, with dashes in between each letter. Refer to Attachment A-3.
- 4.17 The transcriber shall type two dashes when the person speaking is interrupted, stutters, repeats himself/herself or changes thought. Refer to Attachment A-3.
- 4.18 If the person speaking is interrupted by someone else, then continues that statement, end the statement with two dashed and start their continuing statement with two dashes. Refer to Attachment A-3. However, if the interviewee or interviewer does not continue their statement after being interrupted, begin the next statement regularly. Refer to Attachment A-3.
- 4.19 The transcriber shall use phonetics, ebonics, and/or slang where appropriate. Example: Someone may pronounce "going to" as "gonna," "give me" as "gimme," "them" as "em," or "got to" as "gotta."
- 4.20 The transcriber shall use "uh-uh" to indicate a negative response, "uh-huh" to indicate "yes" and "Huh?" to indicate "what" in the transcripts. Refer to Attachment A-3.
- 4.21 The transcriber shall type a comma before and after using "uh" or "uhm".
- 4.22 The transcriber shall use dashes after "uh" if the sentence does not flow after the "uh."

- 4.23 To indicate other sounds or noise on the tapes or CDs, such as laughing, crying, coughing, dial tone, etc, the transcriber shall type the word in italics and use parenthesis. Example: (*dial tone*), (*laughing*). If the sound or noise is unknown, type (*background noise*).
- 4.24 The transcriber shall use quotes only when the person speaking is mimicking his thought or someone else's statement.
- 4.25 If a person's statement cannot be understood, insert a blank line for the investigators to fill in.
- 4.26 When one side of the tape has ended, indicate this on the transcript. Do not tab; type (*END OF SIDE A*) in italics, parenthesis and caps. If there is more than one tape, type (*END OF SIDE A, TAPE 1*) or (*END OF SIDE B, TAPE 2*), etc.
- 4.27 At the end of the tape, do not tab; type in italics and caps (*END OF INTERVIEW*) or (*END OF CONVERSATION*) or (*END OF CALL*) or (*END OF RECORDING*), whichever applies. Refer to Attachment A-3.
- 4.28 Completed transcripts shall be saved on a disk and the disk shall be returned to the Project Manager with the transcripts.
- 4.29 The Contractor shall maintain a copy of all completed transcriptions for a minimum of 60 days and a maximum of six months. After six months, all copies shall be purged and deleted from the software and hardware of the computer.
- 4.29.1 Sheriff's Department personnel shall review and approve the Contractor's media purge procedures and methodology.
- 4.29.2 Upon request by Sheriff's Department personnel, Contractor shall provide documentation of purge and deletion.

5.0 PICK UP AND DELIVERY SERVICE

- 5.1 The County's Project Manager for each Bureau may request pick-up and delivery services. At the time pick up is requested by County's Project Manager(s), Contractor shall provide estimated time when pick up will be made.
- 5.2 In cases wherein recordings are contained on audio/video cassette tapes, CDs or DVDs, it is the responsibility of the Contractor to pick-up the audio/video cassette tapes, CDs, or DVDs from and deliver to the following County facilities:

Internal Affairs Bureau
4900 S. Eastern Avenue
Commerce, CA 90040

Homicide Bureau
5747 Rickenbacker Road
Commerce, CA 90040

Special Victims Bureau
11515 S. Colima Road, D-106
Whittier, Ca 90604

6.0 JOB TRACKING

- 6.1 The Contractor must utilize a computer "job tracking" function for digitally recorded audio, audio/video cassettes, CDs or DVDs that permits the County to monitor the status and progress of the transcripts. Specifically, Sheriff's Department personnel shall be able to log into the computer and determine when the Contractor received the digitally recorded audio, audio/video cassette, CDs or DVDs, when and to whom it was assigned, completed, approved and returned to the County. Access to this job tracking system shall be restricted to authorized users only. County Project Manager(s) shall provide Contractor a list of authorized users.
- 6.2 A tracking receipt, provided by the Bureau(s) that do not have digitally recorded audio, will accompany the audio/video cassette

tapes, CDs and DVDs that are picked-up. Information contained in the tracking receipt shall be logged into the computer for tracking purposes.

6.3 In instances where audio/video cassette tapes, CDs and DVDs with tracking receipts are sent to the Contractor, the tapes, CDs, DVDs, and tracking receipt shall be returned with the transcript. The audio/video cassette tapes, CDs, DVDs and tracking receipt shall not be erased or altered in any way.

6.4 The Contractor shall maintain a record of the date, time, and to whom the completed transcription was delivered.

7.0 RETURN TIME FOR COMPLETED TRANSCRIPTS

County recognized holidays are not counted against the turnaround time requirements listed in the following two tables for routine jobs and priority jobs. Any deviation from the turnaround times below must be approved by the County Project Manager. This includes transcribing interviews on any media that are extremely inaudible in totality and require additional labor for transcription.

ROUTINE JOBS		
LANGUAGE	BASED ON THE LENGTH OF ONE INTERVIEW/JOB	TURNAROUND TIME FROM RECEIPT
English	digital audio, audio/video cassette tape or CD transcript up to 120 minutes in length	48 hours
English	digital audio, audio/video cassette tape or CD interview or investigation from 121 to 240 minutes in length	72 hours
English	digital audio, audio/video cassette tape or CD interview or investigation over 240 minutes in length	96 hours
Spanish	digital audio, audio/video cassette tape or CD interview or investigation up to 120 minutes in length	72 hours
Spanish	digital audio, audio/video cassette tape or CD interview or investigation over 120 minutes in length	96 hours

PRIORITY JOBS APPROVED BY COUNTY PROJECT MANAGER		
LANGUAGE	QUANTITY	TURNAROUND TIME FROM RECEIPT
English	digital audio, audio/video cassette tape or CD interview or investigation of any length	24 hours
Spanish	digital audio, audio/video cassette tape or CD interview or investigation of any length	48 hours

8.0 QUALITY CONTROL

8.1 The Contractor shall establish and utilize a comprehensive Quality Control Plan to assure the County a consistently high level of service throughout the term of the Contract. The Plan shall be submitted to the County Contract Project Monitor(s) for review within 30 days after the Contract is signed. The plan shall include, but may not be limited to, the following:

- 1) Method of monitoring to ensure that Contract requirements are being met.
- 2) A record of all inspections conducted by the Contractor, any corrective action taken, the time a problem was first identified, a clear description of the problem, and the time elapsed between identification and completed corrective action, shall be provided to the County upon request.

8.2 The County will evaluate the Contractor's performance under this Agreement using the quality assurance procedures as defined in Sample Agreement Exhibit A (Additional Terms and Conditions) Paragraph 46.0 (County's Quality Assurance Plan).

8.3 Contract Discrepancy Report (Technical Exhibit 1)

Verbal notification of a contract discrepancy will be made to the Contractor's Project Manager as soon as possible whenever a contract discrepancy is identified. The problem shall be resolved

within a time period mutually agreed upon by the County and the Contractor.

County's Project Manager(s) will determine whether a formal Contract Discrepancy Report shall be issued. Upon receipt of this document, the Contractor is required to respond in writing to the County's Project Manager(s) within five (5) workdays, acknowledging the reported discrepancies or presenting contrary evidence. A plan for correction of all deficiencies identified in the Contract Discrepancy Report shall be submitted to County's Project Manager(s) within ten (10) workdays.

9.0 SUPPLIES AND EQUIPMENT

- 9.1 The Contractor shall furnish all transcribing equipment, including computer terminal equipment, software and diskettes, and other items required to perform the required services.
- 9.2 The Contractor shall be responsible for the care and maintenance of all necessary equipment for the performance of contract work. This responsibility involves insuring all equipment is in working condition at all times.
- 9.3 The Contractor shall maintain its software and hardware licenses for the term of this Agreement.

10.0 SECURITY AND CONFIDENTIALITY

- 10.1 All Contractor staff that provides services under this Agreement must undergo and pass, to the satisfaction of County, a background investigation as a condition of beginning and continuing to work under this Agreement. The cost for the background investigation is the responsibility of the Contractor. County shall use its discretion in determining the method of background clearance to be used, which may include but not be limited to fingerprinting.

- 10.2 The Contractor shall provide for the security of County digital audio, audio/video cassette tapes or CDs received and transcribed. The Contractor shall safeguard and ensure that the confidentiality of all transcripts are maintained in accordance with all applicable state and federal laws and regulations. No copies of the transcripts or its contents shall be released to any person or organization. The methods of security are subject to review and approval by the Sheriff's Department.
- 10.3 The Contractor shall implement appropriate security on any computer and storage media containing County data. This shall include but not be limited to: 1) access control for authorized users; 2) run updated anti-virus, anti-malware software; 3) ensure all security and corrective patches are installed on operating system and application software.
- 10.4 Any security breaches must be reported to Sheriff Department's Departmental Information Security Officer to be identified by the County.
- 10.5 The Contractor shall have each transcriber complete Exhibit E1, Contractor's Employee Acknowledgement and Confidentiality Agreement or Exhibit E2, Contractor's Non-Employee Acknowledgement and Confidential Agreement, prior to beginning work. The Contractor shall send the original to:

Mona Whittouck, Contracts Analyst
Los Angeles County Sheriff's Department
Contracts Unit- Room 214
4700 Ramona Boulevard
Monterey Park, CA 91754

11.0 REQUIRED QUARTERLY REPORT

The Contractor shall provide a quarterly report to each Bureau's Project Manager. The quarterly report shall include, but not limited to the following:

- 1) Dictator's Name and Unit for each transcription
- 2) Date transcription received and returned
- 3) Name of person interviewed
- 4) Turnaround time for each interview or investigation and number of completed transcripts
- 5) Case Number for each interview or investigation
- 6) Total number of digital audio, audio/video cassette tapes or CD interviews or investigations received for the quarter
- 7) Date and confirmation that files were purged and destroyed
- 8) Name of person that purged and destroyed files
- 9) Number of complaints and resolutions

12.0 IDENTIFICATION BADGES

Contractor shall furnish and require every employee to wear a visible photo identification badge when entering County Facilities. Such badge identifying employee by name, physical description, and company shall be displayed on employee's person at all times he/she is on County designated property.

13.0 CONTRACTOR'S OFFICE

Contractor shall maintain an office with a telephone in the company's name where Contractor conducts business. Contractor shall provide each Bureau's Project Managers with an e-mail address. At least one employee who can respond to inquiries and complaints that may be received regarding the Contractor's performance of the Contract services shall staff the office during the hours of 8:00 a.m. to 5:00 p.m., Monday through Friday. When the office is closed, an answering service shall be provided to receive calls. The Contractor shall answer calls received by the answering service within twenty-four (24) hours of receipt of the call.

14.0 FOREIGN LANGUAGE TRANSCRIPTIONS

Work requirements for foreign language transcription, including Spanish, may vary from the work requirements described in this SOW. Should the Sheriff's Department have a need for the following, rates and format of the completed work product shall be negotiated and agreed upon in writing by the County Project Manager and Contractor before work can commence:

- 1) transcription from a language other than Spanish;
- 2) format deviating from that described in Paragraphs 2.0, 3.0, and 4.0; or,
- 3) State certified translator.

The Contractor shall provide upon request by the County Project Manager a statement certifying that the transcription from a foreign language was performed to the best of the ability of the transcriber. The certification shall include information to identify the work product.

SAMPLE WORK PRODUCT - IAB

I.A.B. #: 2189269

WITNESS JANE DOE

Flamm: We're going to be on tape. I'm going to be conducting a telephone interview regarding an administrative investigation under file number I.A.B. 2189269. Today's date is going to be May 31st, 2007. And the time is approximately one o'clock PM. My name is Steve Flamm, and I'm a sergeant with L.A. County Sheriff's Department, assigned to Internal Affairs Bureau, which is under the command of Captain Karyn Mannis. We're going to be conducting an interview today with witness Jane Doe. For the record Jane, would you please state your full name.

Doe: Jane Doe. My full complete name is Jane Doe.

Flamm: Give me your employee number.

Doe: 123456.

Flamm: And that's good right there, okay. Any questions before we begin?

Doe: No.

Flamm: Jane, what I'd like you to do is start by giving me a brief resume of yourself, include your date of hire, your past units of assignment and the date that you were assigned to Anywhere Bureau.

Doe: I, May 4th, was nine years that I've been with the County, with the Sheriff's Department and it has been here at Anywhere Bureau.

Flamm: Have you worked anywhere else?

Doe: No.

Flamm: Okay.

Doe: I was at Anywhere Bank prior to the County.

SL
Irvine Labs

WORK PRODUCT SAMPLE - SVU

CASE NUMBER 006-12345-1234-012

WITNESS INTERVIEW: JANE SMITH

This is Mr. Joe Grant, assigned to Special Victims Bureau. It is Monday, April 2, 2007, at approximately 1018 hours. Also present in the room is Ms. Jane Smith.

GRANT: Let's begin. Please state your name. Please spell it out your last name.

SMITH: My name is Jane Smith. My last name is spelled S-M-I-T-H.

GRANT: And what is your date of birth?

SMITH: October 1, 1963.

GRANT: October 1, 1963. Okay, and who are you currently employed with?

SMITH: Wishes High School.

GRANT: And where is it located?

SMITH: In Los Angeles.

GRANT: How long have you been employed for this school?

SMITH: Um, let's see, about 16 years or so.

GRANT: 16 years, okay. Have you worked anywhere else?

SMITH: Yes. I worked for a local retail store for 5 years. Um, and prior to that at a gardening center.

GRANT: Are you originally from California?

SMITH: No. I grew up in Nebraska and moved to Texas when I first got married because my husband was in the Air Force and was stationed there. We have done a lot of moving since then. He enjoys the military life and we have seen a lot of the United States because of it. Um, we moved to California in 2001 and have been here ever since. I cannot seem to get to the hot weather here in the summer.

GRANT: Do you and your husband have any children?

SMITH: Yes, uh, three boys.

CASE NUMBER 006-12345-1234-012

WITNESS INTERVIEW: JANE SMITH

GRANT: Okay, three boys. And how old are the boys?

SMITH: One is 15, uh...one is 13 and the baby is 7.

GRANT: Okay, and why are you here today.

SMITH: Well I want to return to, um..college and receive my Bachelor's Degree in Psychology.

GRANT: Very interesting, would you like me (inaudible) and to sit down with you and set realistic goals with you to obtain that degree and what your financial options are?

SMITH: Yes.

GRANT: When are you available for an appointment? I will need approximately two hours of your time for the assessment test and working out a schedule for you.

SMITH: How is next Friday, April13, 2007, at 1030 hours? I am off that day.

GRANT: That will be fine.

GRANT: This concludes our recorded interview. It is now 1121 hours.

CG/TS:WCI:pg
Vendor's Name Here

WORK PRODUCT SAMPLE - HB

JANUARY 24, 2002; 1803 HOURS

-oo0oo-

INTERVIEW OF JOHN DOE

taken at the Santa Clarita Valley Sheriff's Station in the presence of Sergeant **GILBERT ANDERSON** and Detective **GEORGE MARTINEZ**, Los Angeles County Sheriff's Department, Homicide Bureau. Case under File #002-00000-0000-111. Transcribed by Josephine Betancourt, Senior Typist Clerk.

-oo0oo-

ANDERSON: The date is January 24th, 2002. Current time is approximately 1803 hours. Interview conducted in an interview room at the Santa Clarita Valley Sheriff's Station, referencing File #02-00000-0000-111, regarding the murder of Joe Smith, discovery date of January 16th, 2002. Present in the interview Sergeant Anderson and Detective Martinez from Sheriff's Homicide and Mr. John Doe. Is that correct, Mr. Doe?

DOE: That's correct.

ANDERSON: Okay. Mr., uh, Doe, would you please spell your last name for us.

DOE: It's D-O-E. Are you going to tell me my rights?

ANDERSON: Okay. I'll -- let me read it to you, and if you, uh, understand, then I would like you to initial. Is that alright with --

DOE: Yes.

ANDERSON: Okay. You have the right to -- to remain silent. Do you understand?

DOE: Yes, I do.

ANDERSON: Okay. Can you sign or initial that you understand. Okay, very good. We can go on --

DOE: Okay.

ANDERSON: -- to the next. Anything you say may be used against you in court.

1 Do you understand?

2 DOE: Yes.

3 ANDERSON: Okay. You have the right to an attorney --

4 DOE: Huh?

5 ANDERSON: You have the right to an attorney during questioning. That's right
6 here. Sign right here. Okay. If you cannot afford an attorney, one will be appointed for
7 you before any questioning. Do you understand?

8 DOE: Yes.

9 ANDERSON: *(Unintelligible)*. Okay. Do you wanna talk about what happened?

10 DOE: Yes, I do.

11 ANDERSON: Okay. Can you just sign your name now. I know we did, uh -- did the
12 initials before, but if you could just sign it.

13 DOE: *(Unintelligible)*.

14 ANDERSON: Okay. Do you prefer to call -- be called John?

15 DOE: Don't matter.

16 ANDERSON: Doesn't matter?

17 DOE: Yeah.

18 ANDERSON: Okay. John, what do you know about the murder of Joe Smith?

19 DOE: I don't have nothin' else to say. I want an attorney.

20 ANDERSON: You don't -- okay, we'll end this interview now.

21 *(END OF INTERVIEW)*

SAMPLE INVOICE

*Invoice to include information below
at a minimum*

CONTRACTOR NAME
ADDRESS
PHONE

INVOICE #
INVOICE DATE

AGREEMENT #
BUREAU
ADDRESS

BILLING PERIOD:
BEGINNING: Date
ENDING: Date

Case #	Interviewee	Language	Lines	Rate	Amount
IAB 12345	Jane Doe	Eng	252	0.18	45.36
IAB 12346	John Doe	Sp	150	0.25	37.50
Special Fee:					
Pick up					10.00
				Total:	92.86

Reviewed and approved by Sheriff's Personnel:

Signature

Printed Name

Title

Date

TECHNICAL EXHIBT 1
CONTRACT DISCREPANCY REPORT

TO: _____

FROM: _____

DATES: Prepared: _____

Received by Contractor: _____

Returned by Contractor: _____

Action Completed: _____

DISCREPANCY PROBLEMS: _____

Signature of County Representative

Date

CONTRACTOR RESPONSE (Cause and Corrective Action): _____

Signature of Contractor Representative

Date

COUNTY EVALUATION OF CONTRACTOR RESPONSE: _____

Signature of County Representative

Date

COUNTY ACTIONS: _____

CONTRACTOR NOTIFIED OF ACTION:

County Representative's Signature and Date _____

Contractor Representative's Signature and Date _____

EXHIBIT C

RATE OF COMPENSATION

EXHIBIT C
S A M P L E

RATE OF COMPENSATION

ROUTINE JOBS		
LANGUAGE	DESCRIPTION	PRICE PER LINE (based on 60 characters per line)
English	digital audio, audio/video cassette tape or CD transcript of any length	
Spanish	digital audio, audio/video cassette tape or CD interview or investigation of any length	

PRIORITY JOBS APPROVED BY COUNTY PROJECT MANAGER*		
LANGUAGE	DESCRIPTION	PRICE PER LINE (based on 60 characters per line)
English 24 Hr. Turnaround	digital audio, audio/video cassette tape or CD interview or investigation of any length	
Spanish 48 Hr. Turnaround	digital audio, audio/video cassette tape or CD interview or investigation of any length	

PICK-UP AND DELIVERY CHARGES		
SERVICE	DESCRIPTION	PRICE/EACH
Pick-up	Pick up from any location identified in SOW, Paragraph 5.0	
Delivery	Deliver to any location identified in SOW, Paragraph 5.0	

OTHER CHARGES APPROVED BY COUNTY PROJECT MANAGER*		
SERVICE	DESCRIPTION	PRICE/UNIT
Inaudible Interviews	Transcribe interviews on any media that are <u>extremely</u> inaudible in totality and require additional labor for transcription	

*** Must be approved by County Project Manager in writing prior to beginning work**

Note: No minimum job fee; no fee for corrections

TRANSCRIPTION FOR OTHER LANGUAGES NOTED BELOW OR LISTED ON ATTACHED SHEET:

CONTRACTOR'S EEO CERTIFICATION

Contractor Name

Address

Internal Revenue Service Employer Identification Number**GENERAL CERTIFICATION**

In accordance with Section 4.32.010 of the Code of the County of Los Angeles, the contractor, supplier, or vendor certifies and agrees that all persons employed by such firm, its affiliates, subsidiaries, or holding companies are and will be treated equally by the firm without regard to or because of race, religion, ancestry, national origin, or sex and in compliance with all anti-discrimination laws of the United States of America and the State of California.

CONTRACTOR'S SPECIFIC CERTIFICATIONS

- | | | | |
|----|---|------------------------------|-----------------------------|
| 1. | The Contractor has a written policy statement prohibiting discrimination in all phases of employment. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 2. | The Contractor periodically conducts a self analysis or utilization analysis of its work force. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 3. | The Contractor has a system for determining if its employment practices are discriminatory against protected groups. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| 4. | Where problem areas are identified in employment practices, the Contractor has a system for taking reasonable corrective action, to include establishment of goals or timetables. | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

Authorized Official's Printed Name and Title

Authorized Official's Signature

Date

EXHIBIT E

FORMS REQUIRED AT THE TIME OF CONTRACT EXECUTION

- E1 CONTRACTOR EMPLOYEE ACKNOWLEDGMENT, CONFIDENTIALITY
AND COPYRIGHT ASSIGNMENT AGREEMENT

- E2 CONTRACTOR NON-EMPLOYEE ACKNOWLEDGMENT, CONFIDENTIALITY
AND COPYRIGHT ASSIGNMENT AGREEMENT

**CONTRACT FOR
TRANSCRIPTION SERVICES**

**CONTRACTOR EMPLOYEE ACKNOWLEDGEMENT, CONFIDENTIALITY,
AND COPYRIGHT ASSIGNMENT AGREEMENT**

(Note: This certification is to be executed and returned to County with Contractor's executed Contract. Work cannot begin on the Contract until County receives this executed document.)

CONTRACTOR NAME

Contract No.: _____

Employee Name: _____

GENERAL INFORMATION:

Your employer referenced above has entered into a contract with the County of Los Angeles to provide certain services to the County. The County requires your signature on this Contractor Employee Acknowledgement, Confidentiality, and Copyright Assignment Agreement.

EMPLOYEE ACKNOWLEDGEMENT:

I understand and agree that the Contractor referenced above is my sole employer for purposes of the above-referenced contract. I understand and agree that I must rely exclusively upon my employer for payment of salary and any and all other benefits payable to me or on my behalf by virtue of my performance of work under the above-referenced contract.

I understand and agree that I am not an employee of the County of Los Angeles for any purpose whatsoever and that I do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles by virtue of my performance of work under the above-referenced contract. I understand and agree that I do not have and will not acquire any rights or benefits from the County of Los Angeles pursuant to any agreement between any person or entity and the County of Los Angeles.

I understand and agree that I may be required to undergo a background and security investigation(s). I understand and agree that my continued performance of work under the above-referenced contract is contingent upon my passing, to the satisfaction of the County, any and all such investigations. I understand and agree that my failure to pass, to the satisfaction of the County, any such investigation shall result in my immediate release from performance under this and/or any future contract.

CONFIDENTIALITY AGREEMENT:

I may be involved with work pertaining to services provided by the County of Los Angeles and, if so, I may have access to confidential data and information pertaining to persons and/or entities receiving services from the County. In addition, I may also have access to proprietary information supplied by other vendors doing business with the County of Los Angeles. The County has a legal obligation to protect all such confidential data and information in its possession, especially data and information concerning health and criminal records. I understand that if I am involved in County work, the County must ensure that I, too, will protect the confidentiality of such data and information. Consequently, I understand that I must sign this agreement as a condition of my work to be provided by my employer for the County. I have read this agreement and have taken due time to consider it prior to signing.

Initials of Signer: _____

Contractor Name: _____ Contract No.: _____

Employee Name: _____

I hereby agree that I will not divulge to any unauthorized person any data or information obtained while performing work pursuant to the above-referenced contract between my employer and the County of Los Angeles. I agree to forward all requests for the release of any data or information received by me to my immediate supervisor.

I agree to keep confidential all health, criminal, and welfare recipient records and all data and information pertaining to persons and/or entities receiving services from the County, design concepts, algorithms, programs, formats, documentation, Contractor proprietary information and all other original materials produced, created, or provided to or by me under the above-referenced contract. I agree to protect these confidential materials against disclosure to other than my employer or County employees who have a need to know the information. I agree that if proprietary information supplied by other County vendors is provided to me during this employment, I shall keep such information confidential.

I agree to report to my immediate supervisor any and all violations of this agreement by myself and/or by any other person of whom I become aware. I agree to return all confidential materials to my immediate supervisor upon completion of this contract or termination of my employment with my employer, whichever occurs first.

COPYRIGHT ASSIGNMENT AGREEMENT

I agree that all materials, documents, software programs and documentation, written designs, plans, diagrams, reports, software development tools and aids, diagnostic aids, computer processable media, source codes, object codes, conversion aids, training documentation and aids, and other information and/or tools of all types, developed or acquired by me in whole or in part pursuant to the above referenced contract, and all works based thereon, incorporated therein, or derived therefrom shall be the sole property of the County. In this connection, I hereby assign and transfer to the County in perpetuity for all purposes all my right, title, and interest in and to all such items, including, but not limited to, all unrestricted and exclusive copyrights, patent rights, trade secret rights, and all renewals and extensions thereof. Whenever requested by the County, I agree to promptly execute and deliver to County all papers, instruments, and other documents requested by the County, and to promptly perform all other acts requested by the County to carry out the terms of this agreement, including, but not limited to, executing an assignment and transfer of copyright.

The County shall have the right to register all copyrights in the name of the County of Los Angeles and shall have the right to assign, license, or otherwise transfer any and all of the County's right, title, and interest, including, but not limited to, copyrights, in and to the items described above.

I acknowledge that violation of this agreement may subject me to civil and/or criminal action and that the County of Los Angeles may seek all possible legal redress.

SIGNATURE: _____ DATE: ____/____/____

PRINTED NAME: _____

**CONTRACT FOR
TRANSCRIPTION SERVICES**

**CONTRACTOR NON-EMPLOYEE ACKNOWLEDGEMENT, CONFIDENTIALITY,
AND COPYRIGHT ASSIGNMENT AGREEMENT**

(Note: This certification is to be executed and returned to County with Contractor's executed Contract. Work cannot begin on the Contract until County receives this executed document.)

CONTRACTOR NAME

Contract No.: _____

Non-Employee Name: _____

GENERAL INFORMATION:

The Contractor referenced above has entered into a contract with the County of Los Angeles to provide certain services to the County. The County requires your signature on this Contractor Non-Employee Acknowledgement, Confidentiality, and Copyright Assignment Agreement.

NON-EMPLOYEE ACKNOWLEDGEMENT:

I understand and agree that the Contractor referenced above has exclusive control for purposes of the above-referenced contract. I understand and agree that I must rely exclusively upon the Contractor referenced above for payment of salary and any and all other benefits payable to me or on my behalf by virtue of my performance of work under the above-referenced contract.

I understand and agree that I am not an employee of the County of Los Angeles for any purpose whatsoever and that I do not have and will not acquire any rights or benefits of any kind from the County of Los Angeles by virtue of my performance of work under the above-referenced contract. I understand and agree that I do not have and will not acquire any rights or benefits from the County of Los Angeles pursuant to any agreement between any person or entity and the County of Los Angeles.

I understand and agree that I may be required to undergo a background and security investigation(s). I understand and agree that my continued performance of work under the above-referenced contract is contingent upon my passing, to the satisfaction of the County, any and all such investigations. I understand and agree that my failure to pass, to the satisfaction of the County, any such investigation shall result in my immediate release from performance under this and/or any future contract.

CONFIDENTIALITY AGREEMENT:

I may be involved with work pertaining to services provided by the County of Los Angeles and, if so, I may have access to confidential data and information pertaining to persons and/or entities receiving services from the County. In addition, I may also have access to proprietary information supplied by other vendors doing business with the County of Los Angeles. The County has a legal obligation to protect all such confidential data and information in its possession, especially data and information concerning health and criminal records. I understand that if I am involved in County work, the County must ensure that I, too, will protect the confidentiality of such data and information. Consequently, I understand that I must sign this agreement as a condition of my work to be provided by the above-referenced Contractor for the County. I have read this agreement and have taken due time to consider it prior to signing.

Initials of Signer: _____

Contractor Name: _____ Contract No.: _____

Non-Employee Name: _____

I hereby agree that I will not divulge to any unauthorized person any data or information obtained while performing work pursuant to the above-referenced contract between the above-referenced Contractor and the County of Los Angeles. I agree to forward all requests for the release of any data or information received by me to the above-referenced Contractor.

I agree to keep confidential all health, criminal, and welfare recipient records and all data and information pertaining to persons and/or entities receiving services from the County, design concepts, algorithms, programs, formats, documentation, Contractor proprietary information, and all other original materials produced, created, or provided to or by me under the above-referenced contract. I agree to protect these confidential materials against disclosure to other than the above-referenced Contractor or County employees who have a need to know the information. I agree that if proprietary information supplied by other County vendors is provided to me, I shall keep such information confidential.

I agree to report to the above-referenced Contractor any and all violations of this agreement by myself and/or by any other person of whom I become aware. I agree to return all confidential materials to the above-referenced Contractor upon completion of this contract or termination of my services hereunder, whichever occurs first.

COPYRIGHT ASSIGNMENT AGREEMENT

I agree that all materials, documents, software programs and documentation, written designs, plans, diagrams, reports, software development tools and aids, diagnostic aids, computer processable media, source codes, object codes, conversion aids, training documentation and aids, and other information and/or tools of all types, developed or acquired by me in whole or in part pursuant to the above referenced contract, and all works based thereon, incorporated therein, or derived therefrom shall be the sole property of the County. In this connection, I hereby assign and transfer to the County in perpetuity for all purposes all my right, title, and interest in and to all such items, including, but not limited to, all unrestricted and exclusive copyrights, patent rights, trade secret rights, and all renewals and extensions thereof. Whenever requested by the County, I agree to promptly execute and deliver to County all papers, instruments, and other documents requested by the County and to promptly perform all other acts requested by the County to carry out the terms of this agreement, including, but not limited to, executing an assignment and transfer of copyright.

The County shall have the right to register all copyrights in the name of the County of Los Angeles and shall have the right to assign, license, or otherwise transfer any and all of the County's right, title, and interest, including, but not limited to, copyrights, in and to the items described above.

I acknowledge that violation of this agreement may subject me to civil and/or criminal action and that the County of Los Angeles may seek all possible legal redress.

SIGNATURE: _____ DATE: ____/____/____

PRINTED NAME: _____

POSITION: _____